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EDGE° CLASS 2020/21 SAILINGS









2018

f ukcelebritycruises ■ @celebrityuk ■ Celebritycruisesuk

Please note: venues, entertainment and activities vary by ship. Charges may apply for certain entertainment, onboard activities and speciality dining.

The fly-cruise packages in this brochure are ATOL protected by the UK Civil Aviation Authority, and for cruise-only bookings protected by our ABTA bonding. The ATOL number for RCL Cruises Ltd is 10372 and for Celebrity Cruises Inc. it is 10486. Our cruise-only holidays are protected under ABTA numbers Y3001 and Y4358.



Produced by roodesign.com April 2019



# EDGE® CLASS dream. explore. discover.

ontyEDGE



CELEBRITY APEX<sup>™</sup> INAUGURAL SEASON FROM SOUTHAMPTON IN 2020 "Winner, Best Premium Cruise Line" WAVE AWARDS 2019

"Celebrity Edge, Best New Ship" CRUISE CRITIC, **UK EDITORS' PICKS 2018** 

"Winner of 9 Awards" CRUISE CRITIC, **UK CRUISERS' CHOICE 2019** 

.......................

"Winner, 2018 Reader Awards" FOOD & TRAVEL MAGAZINE

### Welcome aboard!

Widely hailed as a game-changer and rule-breaker following her December 2018 launch -Celebrity Edge<sup>®</sup> changes everything! The way you experience the world; the way you connect with the ocean; the way you play, dine and unwind at sea. Revolutionary at every level, the first in our trail-blazing new series of ships totally redefines luxury and innovation at sea. And it gives me great pleasure to share she'll soon be followed by a sister-ship – Celebrity Apex<sup>™</sup>, launching April 2020 with a mini-season of 5 sailings from Southampton.

Over the last four years I've watched in growing wonder and pride as hundreds of architects, designers and thousands of workers committed their talent, ideas and energy to create what Forbes called 'the most anticipated ship in a generation'. It's safe to say, the way you cruise will never be the same again!

On the pages that follow, we'll take you on a tour of the entire ship from Eden to the Magic Carpet, the Grand Plaza to the Rooftop Garden, the Kelly Hoppen (MBE) designed accommodation to The Spa - and every amazing space in between. In each case, there's a purpose and a story behind the design for you to explore and enjoy. But words and pictures can only say so much about these amazing ships, so why not join us on your preferred choice of the featured 2020/21 sailings.

We can't wait to welcome you onboard to show you around!

Warm regards,



Vice President & Managing Director, UK & Ireland and Asia



### KELLY HOPPEN, MBE

International designer Kelly Hoppen brings her deceptively simple, warm, harmonious design sense into the Suite Class exclusive restaurant – Luminae at The Retreat. When asked what drew her to the project, Hoppen says, "It was exciting to explore the precise balance between the excitement of travel and the comfort of a luxurious personal space."



NATE BERKUS EDGE TRAVEL AMBASSADOR As part of an exclusive partnership, design icon Nate Berkus was brought on board as the Edge Ambassador for our newest class of ships. With his global aesthetic, forward-thinking style, and distinctive personality, Nate is the perfect fit to showcase Celebrity Cruises' cutting-edge innovation and breathtaking design.



PATRICIA URQUIOLA ARCHITECT/DESIGNER Patricia studied architecture at the world-renowned Madrid Polytechnic and Milan Polytechnic. Her talents have earned her a long list of international honors and awards, and many of her designs are displayed in some of the most prestigious museums in the world. She created the stunning interior of one of our main dining venues – Cyprus Restaurant.



SCOTT BUTLER, AIA ARCHITECTURAL DESIGN FOR EDEN Scott and Wilson Butler Architects have been a design partner with Celebrity Cruises® since the outset of the Millennium® Class ships. Scott and his firm were also Master Planners in the Solstice® Class ships, designing iconic spaces, including the Grand Foyer, the Panoramic Lifts, the Shopping Arcade, and more. Scott's success is the result of his collaborative style and the collaborative tools that he's developed.



### TOM WRIGHT OF WKK OUTDOOR PUBLIC SPACES

"In the port or at sea, Celebrity Edge stands out with its forwardthinking, transformational modern design." World-renowned for his striking creations like the Burj Al Arab Hotel in Dubai, Tom Wright was the clear choice to lead the charge on designing open decks and the distinct exterior profile.

# Edge Class Design

We selected a globally renowned design team whose fresh perspectives helped us leave traditional thinking in our wake and make a bold, modern luxury statement.

"Celebrity Cruises is committed to delivering the very best in luxury design. Their attention to the overall experience, the level of detail and care, that is what really stood out for me. I love the idea that we can travel beautifully, and that every moment of the experience – from start to finish – is exceptional. That's what Edge Class is all about."



### JOUIN MANKU LEAD DESIGN TEAM THE GRAND PLAZA

Duality, singular, multicultural, ambitious, neither architects nor designers: Patrick Jouin and Sanjit Manku have invented a trade at the crossroads where industrial production meets the long tradition of craftsmanship. In combining their experiences and concordant conceptual/experimental approaches, they recognised the opportunity for a dynamic collaboration that would break down the boundaries between object, interior and structure.



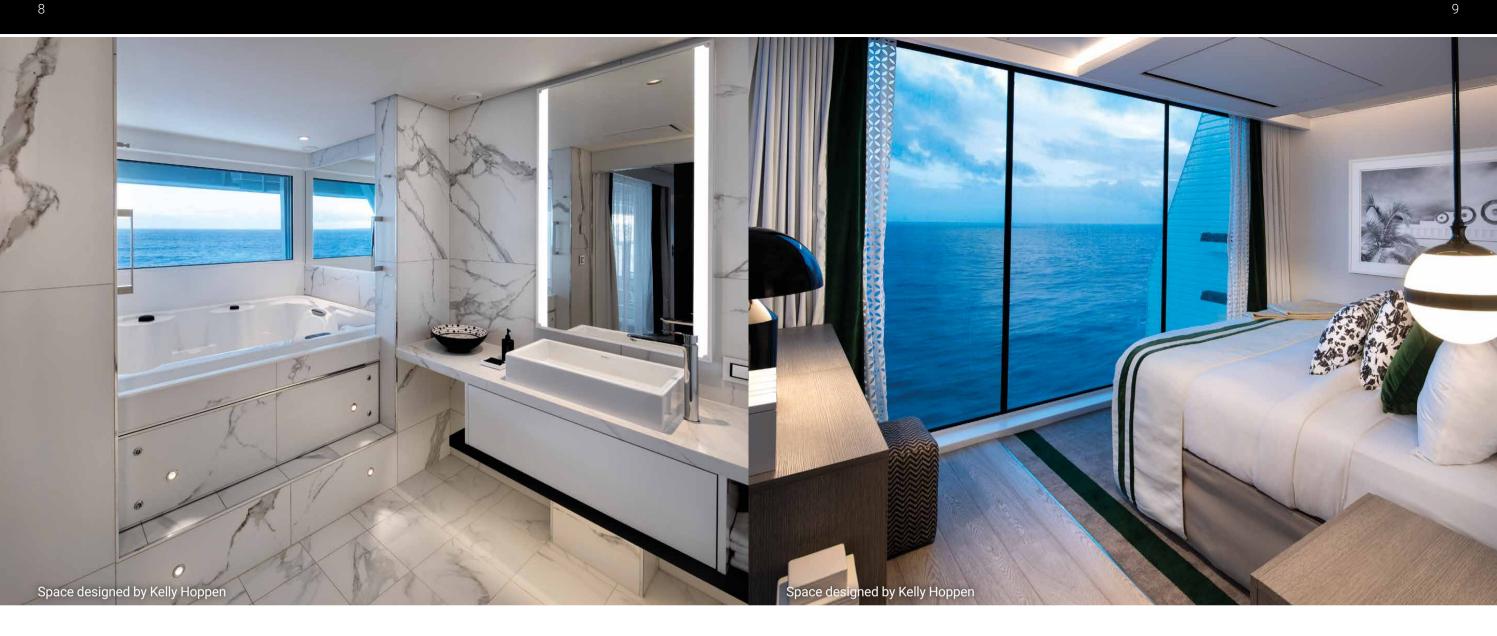
# Edge Stateroom with Infinite Balcony<sup>sm</sup>

The most transformational aspect of our stateroom design is the introduction of the Edge Stateroom with Infinite Balcony. These incredible rooms take our standard balcony stateroom and, with the touch of a button, blur – even erase – the boundaries between inside and outside living space.

# Iconic Suite - new category

Introducing our most luxurious and spacious suites in the fleet, our new Iconic Suites. Positioned high on top of the ship, above the bridge, the Iconic Suites offer sweeping, panoramic views from front to back. Each suite boasts 2 bedrooms and 2 bathrooms and more than 2,500 opulent square feet, including the expansive outdoor space.

Stateroom is 27% larger than the rest of the fleet and bathrooms 10% larger For the ultimate in luxury and indulgence, there's no other way to go than lconic.



### Penthouse Suite

Exactly what you'd expect from a Penthouse Suite, these generous residences indulge you with luxuriously intimate environments that rival the best boutique hotels in the world. They feature two bedrooms, two bathrooms, a spacious living and dining area, and a terrace with private hot tub for a grand total of 1,575 square feet.

# Edge Villa – new category

These two-storey luxury residences are the first of their kind in the fleet. Each offers a spacious 950 square feet of split-level splendour that seamlessly blends indoor and outdoor living. With one bedroom and two bathrooms, they're perfect for up to four guests. Edge Villas are full of open and airy environments that truly invite the outside in – and vice versa.

A luxuriously intimate environment that rivals the best boutique hotels.

Edge Villas have direct access to The Retreat Sundeck and each include a private plunge pool.



## The Retreat

Introducing an exclusive sanctuary designed just for Suite Class guests. The Retreat elevates pampering to incredible new heights with a personal concierge at The Retreat Lounge, private dining in Luminae at The Retreat, and a stylish country club vibe at The Retreat Sundeck, Pool, and Pool Bar. All complimentary for Suite Class.

# The Retreat Lounge

Located just below The Retreat Sundeck and also reserved for the exclusive use of Suite Class guests is The Retreat Lounge. Open 24/7 and offering complimentary beverages, gourmet bites, live entertainment and panoramic views, this VIP venue oozes sophistication and style. It also features a dedicated concierge service for any arrangements you need – whether on board or ashore.



SUITE CLASS





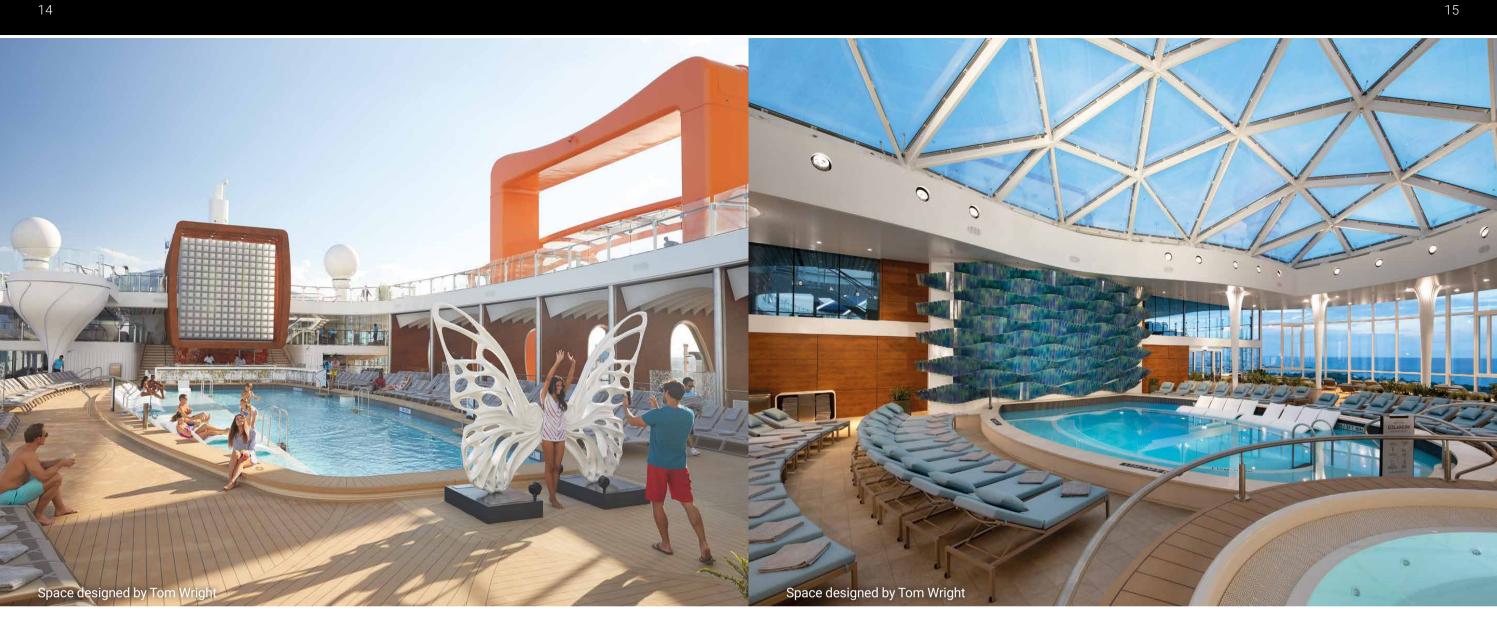
# The Grand Plaza

The place to see and be seen on board Celebrity Edge and Celebrity Apex. Experience a majestic, open, three-storey venue inspired by the piazzas of Italy and the invigorating energy of everyone coming together to savour a taste of the good life. Home to our incredible speciality restaurants, along with our popular Martini Bar, Café al Bacio, and the new Grand Plaza Café, the Grand Plaza is the ultimate gathering place.

# Rooftop Garden

Imagine a carefree living urban playscape that's perfect for slowing down, wandering and daydreaming – whether it's under the sun or stars. Sink into a cosy ocean-view chair with a cocktail, drift away to the melody of live music coming from treetop sculptures, or get caught up in a friendly game of giant chess. Catch an evening movie at A Taste of Film, an interactive fusion of food and film that excites both palate and imagination, then dance the night away to the rhythms of a live band beneath moonlit heavens.

SEE PAGE 32 FOR ROOFTOP GARDEN GRILL.



## The Resort Deck

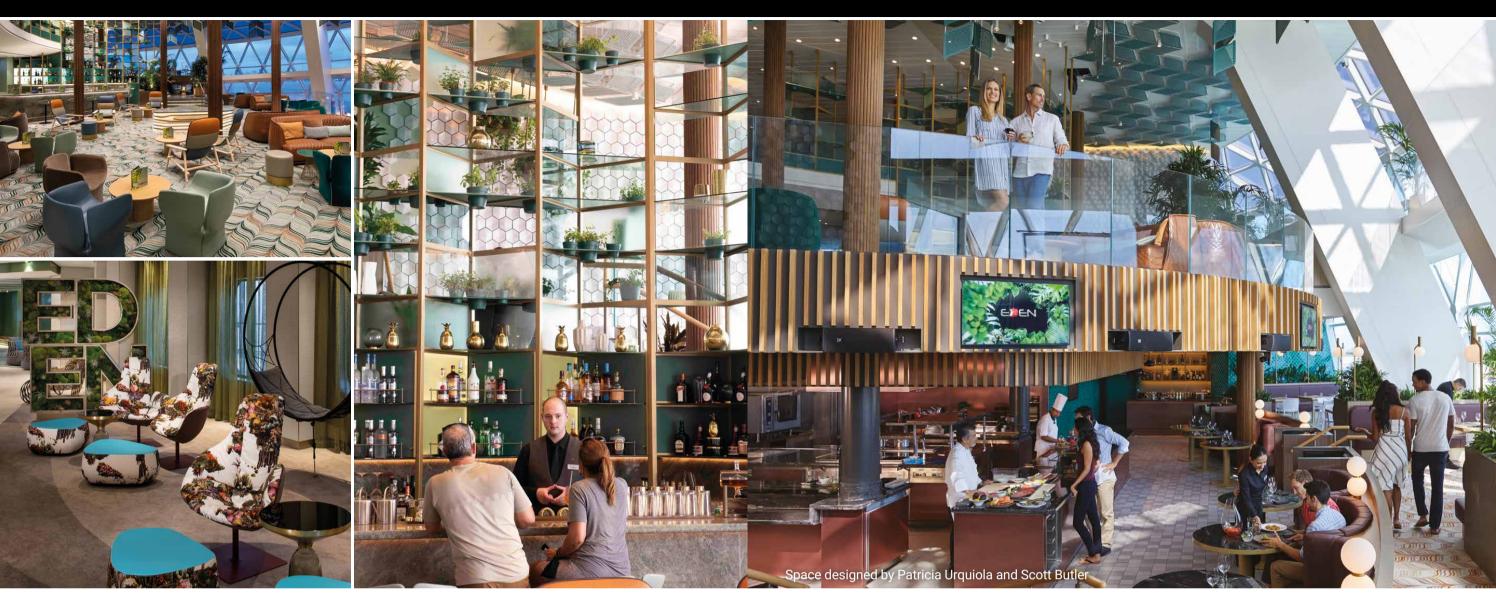
The Resort Deck is unlike any other outdoor space at sea - or anywhere. Here, you'll find endless ways to enjoy the outdoors and connect with the sea, including the Rooftop Garden, the adults-only Solarium pool, and the Main Pool – an asymmetrical space surrounded by an outward-facing, terraced pool deck, so while unwinding poolside, the ocean views become the main focal point.

### Solarium

On the Resort Deck you'll also find one of the most popular spots on every Celebrity Cruises' ship - the Solarium - a covered pool area where adults can unwind in modern luxury style. The Solarium features a 3-dimensional art wall that represents the beautiful colours and movement of the ocean. It's the perfect complement to the serene atmosphere where you can restore both your tan and your sanity.

Discover endless ways to enjoy the outdoors and connect with the sea.

The perfect place to restore your tan and your sanity.



# EDEN

Boasting a multi-level design unlike anything else on the oceans, Eden is a mind-blowing space sure to indulge every one of your senses. Each day brings new views to get lost in, new tastes to savour, new sounds to move you, new aromas to breathe in, and new ways to feel alive as the ambience changes from chillful mornings to playful afternoons, then sinful evenings. Three storeys of towering windows invite the sunlight and vistas in, while the air inside is filled with aromatic natural scents from the living Library of Plants in a fusion of the delightfully unexpected.

# Chillful Playful Sinful

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Chillfull mornings begin at sun-dappled Eden Café which offers a wide variety of morning beverages and casual breakfast bites. During the afternoon, a social and playful vibe kicks in – join in cooking classes, learn cocktail-making tricks at Eden Bar, or brush up on your food and wine pairing skills. Evenings usher in an indulgently sinful blend of performance art, culinary treats and exotic nightlife. Kick off with a signature cocktail at Eden Bar, then embark on a savoury extravaganza at Eden Restaurant on a night filled with bewitching surprises and delights.

Classes, unexpected musical performances, and artisanal garnished cocktails kick up the social vibe.

An indulgently sinful fusion of performance art, culinary treats and nightlife.





# WORLD-CLASS RESTAURANTS

We deliver a diverse and authentic culinary journey on board by turning our focus to the destinations we visit. Here, we find creative inspiration and the local ingredients for the visionary recipes our Michelin-starred chef, Cornelius Gallagher, creates.





## Main Dining Experience

### NORMANDIE RESTAURANT TUSCAN RESTAURANT

### COSMOPOLITAN RESTAURANT CYPRUS RESTAURANT

Our goal to open your world through the culinary experiences we provide comes to life on our Edge Class ships. We redesigned the main dining experience to include not one but four complimentary, main restaurants – each with a distinctive design and ambience inspired by a specific region of the world.

### Celebrity Select Plus

Edge Class ships have not one, but four great main restaurants. Each restaurant includes the same signature dishes offered today across the fleet, which change nightly, as our guests have grown to expect. Plus, each restaurant also offers a special selection of dishes to showcase each restaurant's regional concept. Edge Class ships will continue to allow guests to book traditional early and late seating as well as open seating in all four restaurants. More menu selections, more dining times, and more flexibility than ever before.



# Cosmopolitan Restaurant

We know our current main dining experience across our fleet is one of the reasons guests sail with us time and time again. To maintain the essence of that experience on our Edge Class ships, we created the Cosmopolitan Restaurant – the next evolution of our current main restaurants. The walk-through wine display at the entrance sets the scene for the cuisine you'll enjoy here – new American with global influences. With exclusive menus, discover favourite dishes prepared in exciting ways that make them brand-new favourites again.



# Tuscan Restaurant

Step inside and discover the delicious ambience – a modern classical design inspired by Italian fashion and film. Savour mouthwatering cuisine inspired by authentic southern Italian eateries. The meals here include Italian-inspired dishes, featuring all homemade pastas prepared with a rustic flare. Your taste buds will get a tour of southern Italy without even stepping ashore. 21





# Cyprus Restaurant

Dear to our hearts, this restaurant represents our Greek heritage. We wanted to create a stunning atmosphere that would represent the Mediterranean fare served here, so we worked with world-renowned designer, Patricia Urquiola. In Cyprus, the menu's main focus is seafood and features simple, clean dishes that celebrate the food and beverages of the Mediterranean region.



# Normandie Restaurant

With ties to our elegant Murano speciality restaurant on many of our ships and a nostalgic nod to Celebrity Summit<sup>®</sup> (wooden panels from the ship are incorporated into the design), Normandie Restaurant features contemporary French cuisine in a modern, upscale, refined atmosphere that evokes the romance of springtime in Paris, with a colour palette reminiscent of cherry blossoms in full bloom. Enjoy regional European wines, deliciously unique cocktails, tantalising starters, and mouthwatering entrées.

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# Luminae at The Retreat

Dining on Celebrity Edge and Celebrity Apex is an exclusive affair for our Suite Class guests who enjoy complimentary access to a private restaurant, Luminae at The Retreat - the highest-rated restaurant in our fleet. Luminae is sumptuously designed by Kelly Hoppen and features signature dishes by globally-renowned chef Daniel Boulud in addition to daily-changing menus not available in any other eatery on board.



### Blu

AquaClass® guests will enjoy the exclusive restaurant featuring clean, crisp flavours and inventive cuisine complemented by an extensive list of sustainable and biodynamic wines. Everything here is undeniably delicious. Pair all of that with personalised service, inviting surroundings, and natural light, and you have the fresh and bold experience of Blu.





# SPECIALITY DINING

We wanted to expand our global culinary expertise even further on Celebrity Edge and Celebrity Apex. To open the world – and palates – of our savvy travellers even more, we designed exciting new speciality restaurants found nowhere else at sea.

# Fine Cut Steakhouse

Discover this upscale dining experience for dinner with service that's elevated to an art form and a space that's warm and inviting with a glamorous palette of rich ruby, amber, and gold design elements. While the design creates an ambience of sophistication, the cuisine offers up the sizzle – literally. With a wide selection of the choicest cuts of meat to the freshest, premium seafood, there's something here for everyone. 27





### Le Grand Bistro

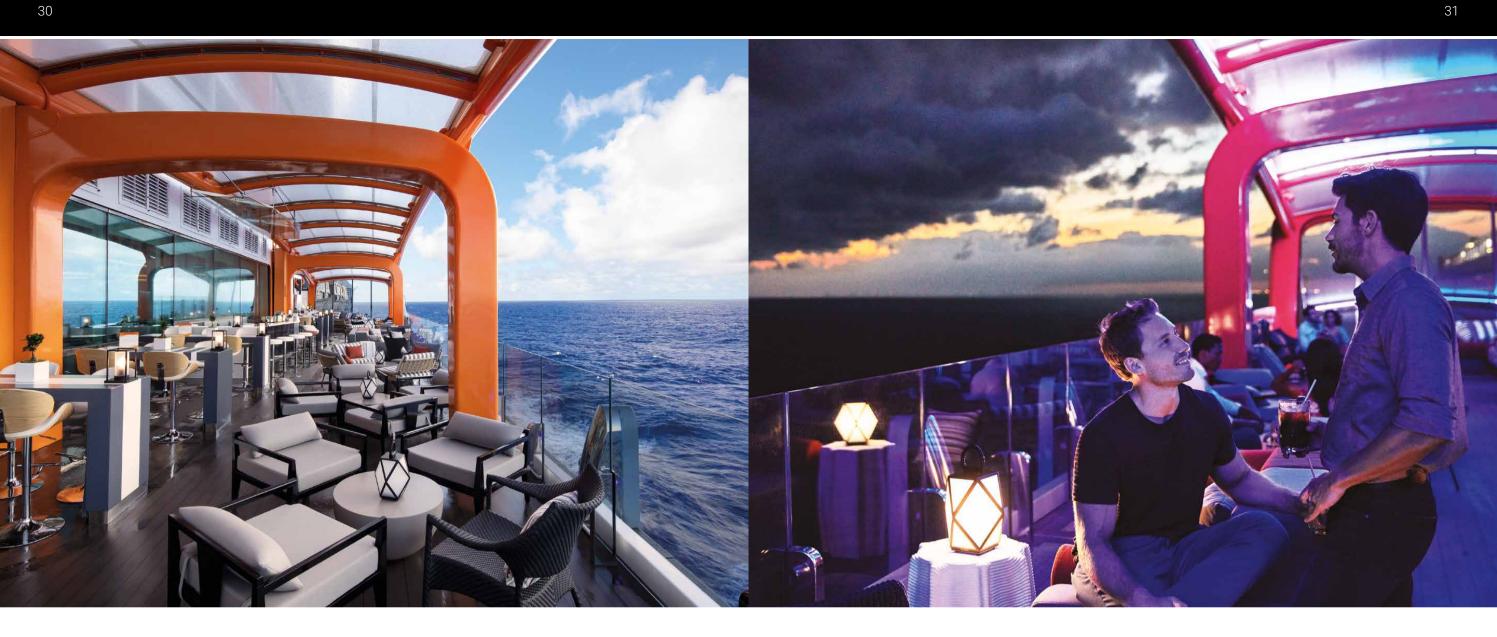
Inspired by classic French bistros, the mouthwatering sights, scents, and sounds of a bustling boulangerie-patisserie will excite you almost as much as the food itself. The ambience changes from morning to evening, and you have seating options that range from the planter-edged sidewalk to the inner café with stunning views of the sea. So, every time you eat here, it's a whole new experience.



# Le Petit Chef™

Using innovative technology created by Skullmapping and presented by TableMation<sup>™</sup> Studios, we're bringing your tabletop to life in Le Grand Bistro with *Le Petit Chef* <sup>™</sup> – an animated character who appears beside your plate and prepares each course you'll be enjoying right in front of you before you're served the actual dish. It's an immersive, mind-blowing fusion of entertainment and dining like nothing you've experienced before.





# Magic Carpet

The world's first cantilevered, floating platform ascends the ship's side to 13 storeys above sea level. With comfortable seating, a full bar and space for live music, on Deck 2 it's a state-of-the-art embarkation station for tender trips ashore. At lunchtime, it takes position on Deck 5 transforming into an open-air casual seafood eatery. At sunset it becomes an extension of the outward facing main pool area on Deck 14, before ascending to Deck 16 for our seafood focussed Dinner on the Edge experience. There's simply nothing else remotely like it at sea today.



## Raw on Five at the magic carpet

When located on Deck 5 at midday, Magic Carpet seamlessly transforms into open-air extension of Raw on Five speciality restaurant. Gliding high above the waves below and featuring its own menu of select Raw on 5 favourites as well as mouth-watering dishes found nowhere else onboard (raw bar delicacies, Alaskan California Maki Rolls, Lobster Rolls, Tuna Nicoise Salads, Popcorn Shrimp, Crispy Crab Cakes – to name just a few), it's an extraordinary alfresco dining experience with views to match.





# Rooftop Garden Grill

Whether enjoying lunch or dining under the stars, the Rooftop Garden Grill is nestled perfectly in its own delicious corner of the Rooftop Garden. Discover the ultimate in outdoor eateries where you're surrounded by the open sky and the most incredible ocean views around while you savour gourmet backyard BBQ favourites.

# Eden Restaurant

Enter a place where dining is taken to new and exciting places. Eden restaurant features a lively, open air kitchen and menus that deliver sensory and experiential dishes served by performance artists we call Edenists. Here, you'll let your inhibitions go and set your senses free with innovatively mouthwatering specialities inspired by nature. 33



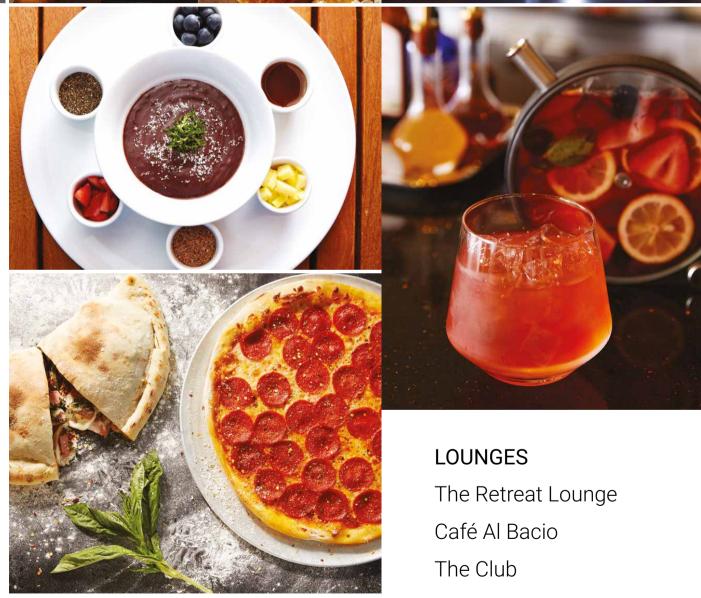


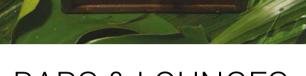


# COMPLIMENTARY DINING

We've expanded the dining opportunities in main dining with four new restaurants, and we've extended the complimentary dining selection across our Edge Class ships as well. From the new Eden Café to the popular Oceanview Café and Mast Grill, there's every opportunity to please your palate morning, noon, and night.

Grand Plaza Café Eden Café Oceanview Café The Spa Café and Juice Bar Mast Grill





# **BARS & LOUNGES**

There's so much to say about the new dining experiences aboard Celebrity Edge and Celebrity Apex, but we haven't forgotten some of the triedand-true popular favourites, including Café al Bacio, the Pool Bar, the Casino Bar, the Theater Bar, and the ever-popular Sunset Bar. They're all here, waiting to serve up hand-crafted cocktails and ice cold craft brews or healthy snacks and juices you need to replenish after a day at the spa or pool.

### BARS

The Martini Bar Eden Bar The Retreat Pool Bar Sunset Bar The Pool Bar Il Secondo Bacio The Casino Bar The Theater Bar



# An ahh-inspiring escape for the modern traveller

The Spa on Edge Class is as breathtaking and innovative as the rest of the ship, showcasing the very latest thinking in rejuvenating therapies and high-tech treatment tables. Step inside a stunning environment that puts you in harmony with nature while being surrounded by opulence. The concept for our approach to The Spa was all around us – SEA. It's inspired by the sea, earth and air – harnessing natures' soothing and restorative properties to create a wellness journey like no other.

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# SEA Thermal Suite

Introducing the next evolution of the popular Persian Garden from our current fleet, offering eight distinctive therapeutic experiences harnessing nature. Take a relaxing soak in the *Hammam*, our modern take on a Turkish bath. Draw in a deep healing breath in the *Salt Room*. Cleanse your body of toxins in the *Steam Room*. Step into the massaging *Rainfall Water Therapy Room*. Destress in the warmth of the *Infrared Sauna Room*. Meditate in the luminous *Crystalarium* with its amethyst crystal and natural stone walls. Go day-dreaming to panoramic views in the *Float Room* with its floating basket chairs or the *Heated Tile Loungers* nearby. It's a revolution in relaxation, and complimentary for our AquaClass<sup>®</sup> guests.

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### EDGE CLASS ENTERTAINMENT. WE'RE NOT PULLING BACK THE CURTAIN. WE'RE THROWING IT AWAY.

Our Edge Class ships are changing the future of entertainment at sea – or anywhere else, for that matter – with onboard entertainment that's just as revolutionary, technologically mindblowing, and carefully crafted as the ships themselves.

Visionary design and innovative entertainment come together through the collaborative genius of Scott Butler, the award-winning founding partner of Wilson Butler Architects; Patricia Urquiola, world-renowned industrial designer and art director; and Tom Wright, internationally acclaimed architect and designer of the Burj Al Arab Hotel in Dubai.

The highly experiential, imaginative performances and shows are the fruits of our exclusive brand partnerships with the dream-teams at Black Skull Creative and Three In One Entertainment & Consulting – bringing world-famous productions to your door. Every moment you're with us, you'll surrounded by engaging, spontaneous, and memorable entertainment far from the 'everyday'.

### The Theatre

Expertly designed with a contemporary feel, The Theatre offers unparalleled entertainment in a space only our Edge Class ships could deliver. Immersive acts meet innovative technology on an ever-changing stage that showcases everything from whimsical productions to edgy experiences – blurring the lines between audience and performers.

### The Club

Gathering space by day and a place of wild discovery by night – this transformative venue will have you coming back for more. Experience everything from gaming and live DJ performances in this dynamic, multi-purpose space. Watch from the bar. Jump into the action. From sunrise to sunset, unexpected and engaging moments await at The Club.

### Eden

Transforming from 'chillful' escape in the mornings, to 'playful' in the afternoons, and 'sinful' at night, daytime experiences at Eden range from Meditation at Eden, to sitar players and aerialists. As dusk falls, Eve at Eden begins. Developed in partnership with Variety Worldwide, this theatrical journey is a unique fusion of culinary exploration, performance art and nightlife.

### Camp at Sea

Next-level fun for young seafaring travellers, with every sailing being a brand-new adventure full of interactive experiences and amazing learning opportunities. Celebrity Cruises' first fully customisable Camp at Sea programme offers a huge selection of 500 activities (including the largest Xbox One X experience at sea), as well as enriching and fun-filled daily programming. PLEASE SEE PAGE 62 FOR DETAILS OF CAMP AT SEA.



A holiday on Celebrity Edge or Celebrity Apex will change the way you see the world.

With their revolutionary outward-facing layout, our game-changing new Edge Class ships are specifically designed to invite the amazing places they visit right onboard. The result? Wherever you choose to sail with us in Europe, the Caribbean, or on a super-relaxing Transatlantic voyage between the two – you'll feel more closely connected to the destination and every shimmering nautical mile of sea that connects them. It's a dream holiday every world-traveller should have on their bucket list.



### Spain & Portugal INAUGURAL SAILING



### SHORE EXCURSION INSPIRATIONS:

- Lisbon City Sights Portugal: Historical and beautiful, Portugal's capital is full of fascinating surprises. Join a driven tour capturing 'must-sees' like Jerónimos Monastery, the iconic Belém Tower and much more.
- A Taste of Paris (Le Havre) France: Enjoy a guided tour through the world's most beautiful and romantic city, passing through the Arc de Triomphe and seeing legendary attractions such as the Louvre Museum.

SHORE EXCURSIONS FEATURED IN THIS BROCHURE ARE SUBJECT TO CHANGE. FOR THE FULL RANGE AVAILABLE PLEASE VISIT OUT WEBSITE.

### 8 NIGHT CRUISE

### CELEBRITY APEX<sup>SM</sup>

Be among the first to sail aboard Celebrity Apex on her maiden European sailing visiting three

countries with well-spaced days at sea to relax.

- DAY PORT
- 1 Southampton, England
- 2 At Sea
- 3 Bilbao, Spain
- 4 At Sea
- Lisbon, Portugal
   Porto (Leixões), F
- 6 Porto (Leixões), Portugal
- 7 At Sea8 Paris (Le Havre
- 8 Paris (Le Havre), France9 Southampton, England
- 9 Southampton, England

### 2020 DEPARTURE DATE: Apr 5

GUIDE PRICES FROM\*\*: FLY/CRUISE, BALCONY: call for regional flights CRUISE ONLY, BALCONY FROM: £2,409<sup>PP</sup>

# UK, Spain, Portugal & France sailing from southampton



### SHORE EXCURSION INSPIRATIONS:

- Chef's Market Discoveries, Bilbao's Rich Culinary History & Private Dinner – Spain: Accompany our Celebrity Cruises' chef on an enthralling snapshot of the city's fabulous cuisine, celebrated wines and stunning architecture.
- Upper Rock Tour for Families Gibraltar: There's something for all ages on this shoreside adventure – magical caves, strange apes, ice cream at the summit of The Rock, plus the Gibraltar Museum's famed natural exhibits.

### 10 NIGHT FLY/CRUISE CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- 1 Southampton, England
- 2 Paris (Le Havre), France
- 3 At Sea
- 4 Bilbao, Spain
- 5 La Coruña, Spain
- 6 At Sea
- 7 Lisbon, Portugal
- 8 Gibraltar, United Kingdom
- 9 Cartagena, Spain
- 10 At Sea
- 11 Barcelona, Spain Transfer to airport for return flight to UK

### 2020 DEPARTURE DATE: May 10

GUIDE PRICES FROM<sup>\*\*</sup>: FLY/CRUISE, BALCONY FROM: £2,779<sup>PP†</sup> CRUISE ONLY, BALCONY FROM: £2,579<sup>PP</sup> <sup>\*</sup>PRICE BASED ON RETURN FLIGHTS FROM GATWICK OR HEATHROW



### Northern Europe Capital Cities



### SHORE EXCURSION INSPIRATIONS:

- Walking Tour of Copenhagen Denmark: Experience this cosmopolitan city on an up-close and personal guided tour. Explore the old sailors' quarter, visit the Queen's Palace and gardens, browse cobblestone streets and more.
- Lysefjord Cruise, Stavanger Norway: Embark on a panoramic fjord cruise in the shadows of sheer mountains passing beneath the towering 1,500ft high Pulpit Rock formation, pausing en-route to savour waffles with coffee.

### Oslo Oslo Copenhagen Warnemünde Southampton Zeebrugge Le Havre

### 10 NIGHT CRUISE CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- 1 Southampton, England
- 2 At Sea
- 3 Oslo, Norway (
- 4 Oslo, Norway
- 5 Copenhagen, Denmark
- 6 Berlin (Warnemünde), Germany
- 7 At Sea
- 8 Amsterdam, Netherlands
- 9 Bruges (Zeebrugge), Belgium
- 10 Paris (Le Havre), France
- 11 Southampton, England

### 2020 DEPARTURE DATE: Apr 13

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY: call for regional flights CRUISE ONLY, BALCONY FROM: £2,709<sup>pp</sup>

### Northern Europe Capital Cities

### Oslo Copenhage Warnemünde Amsterdam Zeebrugge Le Havre

### 10 NIGHT CRUISE CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- 1 Southampton, England
- 2 Bruges (Zeebrugge), Belgium
- 3 Amsterdam, Netherlands
- 4 At Sea
- 5 Berlin (Warnemünde), Germany
- 6 Copenhagen, Denmark
- 7 Oslo, Norway 🤇
- 8 Oslo, Norway
- 9 At Sea
- 10 Paris (Le Havre), France
- 11 Southampton, England

### 2020 DEPARTURE DATE: Apr 23

### GUIDE PRICES FROM\*\*: FLY/CRUISE, BALCONY: call for regional flights CRUISE ONLY, BALCONY FROM: £2,709<sup>pp</sup>

# Norwegian Fjords



### 7 NIGHT CRUISE CELEBRITY APEX™

### DAY PORT

- 1 Southampton, England
- 2 At Sea
- 3 Bergen, Norway
- 4 Ålesund, Norway
- 5 Geiranger, Norway
- 6 Stavanger, Norway
- 7 At Sea
- 8 Southampton, England

2020 DEPARTURE DATE: May 3

### GUIDE PRICES FROM\*\*: FLY/CRUISE, BALCONY: call for regional flights CRUISE ONLY, BALCONY FROM: £1,939<sup>PP</sup>



### Spain, France & Italy

# Spain, France & Italy



### **7 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- Fly UK/Barcelona, Spain. Transfer to ship. 1 Barcelona, Spain
- Valencia, Spain 2
- 3 Ibiza, Spain
- 4 At Sea
- Provence (Toulon), France 5
- Nice (Villefranche), France 6
- 7 Florence/Pisa (La Spezia), Italy
- Rome (Civitavecchia), Italy 8 Transfer to airport for return flight to UK

### 2020 DEPARTURE DATES: Jun 6, 20 • Jul 4, 18 • Aug 1\*, 15\*

\* Port order differs

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,509PPt CRUISE ONLY, BALCONY FROM: £2,089PP \*PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

### Toulon La Spezia Sèt Barcelona Civitavecchia Alicante Cádiz O Gibraltar

### **10 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- 1 Fly UK/Barcelona, Spain. Transfer to ship. Barcelona, Spain
- Alicante, Spain 2
- 3 At Sea
- Seville (Cádiz), Spain 4
- 5 Gibraltar, United Kingdom
- 6 At Sea
- 7 Sète, France
- Provence (Toulon), France 8
- 9 Florence/Pisa (La Spezia), Italy
- 10 Ajaccio, Corsica, France
- 11 Rome (Civitavecchia), Italy
  - Transfer to airport for return flight to UK

### 2020 DEPARTURE DATE: May 20

### **GUIDE PRICES FROM\*\*:** FLY/CRUISE, BALCONY FROM: £3,109PPt

CRUISE ONLY, BALCONY FROM: £2,659PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM HEATHROW

### Spain, France & Italian Riviera



### **10 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

1

- Fly UK/Barcelona, Spain. Transfer to ship. Barcelona, Spain
- Provence (Marseille), France 2
- Nice (Villefranche), France 3
- Ajaccio, Corsica, France 4
- At Sea 5
- Santa Margherita, Italy 6
- 7 Rome (Civitavecchia), Italy
- Naples/Capri, Italy 8
- At Sea 9
- 10 Palma De Mallorca, Spain
- 11
- Barcelona, Spain Transfer to airport for return flight to UK

### 2020 DEPARTURE DATE:

Sep 6 A similar 8 night fly/cruise departs 29 Aug 2020, with no call into Ajaccio, Corsica.

### **GUIDE PRICES FROM\*\*:**

FLY/CRUISE, BALCONY FROM: £2,499PPt CRUISE ONLY, BALCONY FROM: £2,079PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

### Spain, France & Italian Riviera



**12 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- Fly UK/Barcelona, Spain. Transfer to ship. 1 Barcelona, Spain
- Sète, France 2
- Provence (Marseille), France 3
- Nice (Villefranche), France 4
- Ajaccio, Corsica, France 5
- At Sea 6
- 7 Santa Margherita, Italy
- Rome (Civitavecchia), Italy 8
- Naples/Capri, Italy 9
- 10 Valletta, Malta
- 11 At Sea
- 12 Palma De Mallorca. Spain
- Barcelona, Spain 13 Transfer to airport for return flight to UK

### 2020 DEPARTURE DATES:

Sep 16<sup>\*</sup>, 28<sup>§</sup> • Oct 10 \* Port order differs

<sup>§</sup> Day 7 - Santa Margherita is replaced with La Spezia, Italy.

### **GUIDE PRICES FROM\*\*:**

FLY/CRUISE, BALCONY FROM: £2,579PPt CRUISE ONLY, BALCONY FROM: £2,129PP \*PRICE BASED ON RETURN FLIGHTS FROM GATWICK OR HEATHROW

# Italy, France, Monaco & Spain



### **7 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- Fly UK/Rome, Italy. Transfer to ship. 1 Rome (Civitavecchia), Italy
- Naples/Capri, Italy 2
- 3 At Sea
- Florence/Pisa (La Spezia), Italy 4
- 5 Monte Carlo, Monaco
- 6 Cannes, France
- 7 Palma De Mallorca, Spain
- Barcelona, Spain 8 Transfer to airport for return flight to UK

### 2020 DEPARTURE DATES: May 30 • Jun 13, 27 • Jul 11, 25 Aug 8, 22

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,559PPt CRUISE ONLY, BALCONY FROM: £2,079PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM HEATHROW

# Italy & Best of Greek Islands



### **10 NIGHT FLY/CRUISE** CELEBRITY EDGE®

### DAY PORT

- Fly UK/Rome, Italy. Transfer to ship. 1 Rome (Civitavecchia), Italy
- Messina, Sicily, Italy 2
- 3 At Sea
- Santorini, Greece 4
- 5 Athens (Piraeus), Greece
- 6 Mykonos, Greece
- 7 Rhodes, Greece
- Chania (Souda), Crete, Greece 8
- 9 At Sea
- 10 Naples/Capri, Italy
- 11
  - Rome (Civitavecchia), Italy Transfer to airport for return flight to UK

2020 DEPARTURE DATES: May 15 • Jun 5, 26 • Jul 17 • Aug 7, 28 Sep 18 • Oct 9

### **GUIDE PRICES FROM\*\*:**

FLY/CRUISE, BALCONY FROM: £2,609PPt CRUISE ONLY, BALCONY FROM: £2,169PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

### Italy, Croatia & Montenegro

Trieste

Naples

Split

Dubrovnik

### Corfu Valletta **11 NIGHT FLY/CRUISE**

### CELEBRITY EDGE®

### DAY PORT

- Fly UK/Rome, Italy. Transfer to ship. Rome (Civitavecchia), Italy
- At Sea 2

Civitavecchia

- 3 Kotor, Montenegro
- Trieste, Italy (
- Trieste. Italv 5
- Split, Croatia 6
- 7 Dubrovnik, Croatia
- 8 Corfu, Greece
- Valletta, Malta 9
- 10 At Sea
- 11 Naples/Capri, Italy
- Rome (Civitavecchia). Italv 12 Transfer to airport for return flight to UK

### 2020 DEPARTURE DATES:

May 4 • Jun 15\* • Oct 19 \* Valletta, Malta is replaced with Messina, Sicily.

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,599PPt CRUISE ONLY, BALCONY FROM: £2,159PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

### Italy, Malta & Best of Greece



**11 NIGHT FLY/CRUISE** CELEBRITY EDGE®

### DAY PORT

- Fly UK/Rome, Italy. Transfer to ship. 1 Rome (Civitavecchia), Italy
- Catania, Sicily, Italy 2
- Valletta, Malta 3
- At Sea 4
- Santorini. Greece 5
- Athens (Piraeus), Greece 6
- 7 Mykonos, Greece
- Nauplion, Greece 8
- 9 Katakolon, Greece
- 10 At Sea
- 11 Naples/Capri, Italy
- Rome (Civitavecchia), Italy 12
- Transfer to airport for return flight to UK

### 2020 DEPARTURE DATES:

May 25 • Jul 6, 27\* • Aug 17 • Sep 7, 28 \* Catania, Sicily is replaced with Messina, Sicily.

### **GUIDE PRICES FROM\*\*:**

FLY/CRUISE, BALCONY FROM: £2,629PPt CRUISE ONLY, BALCONY FROM: £2,159PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM GATWICK

48 SEE PG 56-66 FOR TERMS & CONDITIONS

\*\*PRICES CORRECT AS OF 3 APRIL 2019 & CALL: 0844 472 0202<sup>A</sup> VISIT: CELEBRITYCRUISES.CO.UK/EDGE CONTACT: YOUR TRAVEL AGENT SUBJECT TO CHANGES OR AVAILABILITY



# Mexico, Key West & Grand Cayman



### **9 NIGHT FLY/CRUISE** CELEBRITY EDGE®

### DAY PORT

- Fly UK/Miami or Fort Lauderdale, Florida 1 Transfer to hotel (overnight stay)
- 2 Transfer to ship Fort Lauderdale, Florida
- Key West, Florida 3
- 4 At Sea
- 5 Puerto Costa Maya, Mexico
- 6 Cozumel, Mexico
- 7 George Town, Grand Cayman
- 8 At Sea
- Fort Lauderdale, Florida 9 Transfer to airport for return flight to UK
- Arrival UK 10

2020 DEPARTURE DATES: Jan 4, 18 • Feb 1, 15, 29 • Mar 14, 28 • Apr 11 Nov 28 • Dec 12, 26

2021 DEPARTURE DATES: Jan 9, 23 • Feb 6, 20 • Mar 6, 20 • Apr 3, 17

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,559PPt CRUISE ONLY, BALCONY FROM: £2,089PP \*PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

# Mexico, Key West & Grand Cayman



### **9 NIGHT FLY/CRUISE** CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- Fly UK/Miami or Fort Lauderdale, Florida 1 Transfer to hotel (overnight stay)
- 2 Transfer to ship Fort Lauderdale, Florida
- Key West, Florida 3
- 4 At Sea
- 5 Puerto Costa Maya, Mexico
- 6 Cozumel, Mexico
- 7 George Town, Grand Cayman
- 8 At Sea
- Fort Lauderdale, Florida 9
- Transfer to airport for return flight to UK
- 10 Arrival UK

### 2020 DEPARTURE DATES: Nov 6, 20 • Dec 4, 18

2021 DEPARTURE DATES: Jan 1, 15, 29 • Feb 12, 26 • Mar 12, 26 Apr 9, 23

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £3,039PPt CRUISE ONLY, BALCONY FROM: £2,729PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

# Puerto Rico, St. Thomas & St. Maarten



### **9 NIGHT FLY/CRUISE** CELEBRITY EDGE®

### DAY PORT

- Fly UK/Miami or Fort Lauderdale, Florida 1 Transfer to hotel (overnight stay)
- 2 Transfer to ship
- Fort Lauderdale, Florida 3
- At Sea 4
- San Juan, Puerto Rico
- 5 Tortola. British Virgin Islands 6 Philipsburg, St. Maarten
- 7-8 At Sea
- Fort Lauderdale. Florida 9 Transfer to airport for return flight to UK
- 10 Arrival UK

### 2020 DEPARTURE DATES: Jan 11, 25 • Feb 8, 22 • Mar 7, 21 • Apr 4

Nov 21 • Dec 5, 19 2021 DEPARTURE DATES: Jan 2, 16, 30 • Feb 13, 27 • Mar 13, 27 Apr 10, 24

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,509PPt CRUISE ONLY, BALCONY FROM: £2,079PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

### Puerto Rico, St. Thomas & St. Kitts



### 9 NIGHT FLY/CRUISE

### CELEBRITY APEX<sup>SM</sup>

### DAY PORT

- Fly UK/Miami or Fort Lauderdale, Florida 1 Transfer to hotel (overnight stay)
- 2
- Transfer to ship Fort Lauderdale, Florida
- At Sea 3
- 4 San Juan, Puerto Rico
- 5 Charlotte Amalie. St. Thomas 6
- Basseterre, St. Kitts & Nevis
- 7-8 At Sea
- Fort Lauderdale, Florida 9 Transfer to airport for return flight to UK
- Arrival UK 10

### 2020 DEPARTURE DATES: Nov 13, 27 • Dec 11, 25

2021 DEPARTURE DATES: Jan 8, 22 • Feb 5, 19 • Mar 5, 19 Apr 2, 16

### **GUIDE PRICES FROM\*\*:**

FLY/CRUISE, BALCONY FROM: £3,469PPt CRUISE ONLY, BALCONY FROM: £3,179PP <sup>†</sup>PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER



### Aruba, Bonaire & Curaçao

### Spain, Italy & Tenerife Transatlantic



### 11 NIGHT FLY/CRUISE CELEBRITY EDGE®

### DAY PORT

- 1 Fly UK/Miami or Fort Lauderdale, Florida Transfer to hotel (overnight stay)
- 2 Transfer to ship Fort Lauderdale, Florida
- 3 At Sea
- 4 George Town, Grand Cayman
- 5 At Sea
- 6 Willemstad, Curaçao
- 7 Kralendijk, Bonaire
- 8 Oranjestad, Aruba
- 9-10 At Sea
- 11 Fort Lauderdale, Florida Transfer to airport for return flight to UK
- 12 Arrival LIK
- 12 Arrival UK

### 2020 DEPARTURE DATE: Nov 12

### GUIDE PRICES FROM\*\*:

FLY/CRUISE, BALCONY FROM: £2,589<sup>PP†</sup> CRUISE ONLY, BALCONY FROM: £2,119<sup>PP</sup> 'PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER



### 16 NIGHT FLY/CRUISE CELEBRITY EDGE®

### DAY PORT

- 1 Fly UK/Miami or Fort Lauderdale, Florida Transfer to hotel (overnight stay)
- 2 Transfer to ship Fort Lauderdale, Florida
- 3-9 At Sea
- 10 Tenerife, Canary Islands
- 11-12 At Sea
- 13 Palma De Mallorca, Spain

GUIDE PRICES FROM\*\*:

- 14 Barcelona, Spain
- 15 Provence (Toulon), France
- 16 Florence/Pisa (La Spezia), Italy
- 17 Rome (Civitavecchia), Italy
- Transfer to airport for return flight to UK

### 2020 DEPARTURE DATE: Apr 18

FLY/CRUISE, BALCONY FROM: £3,649PPt

CRUISE ONLY, BALCONY FROM: £2,789PF

Spain, Portugal & Azores Transatlantic

### Spain, Italy & Tenerife Transatlantic



### 15 NIGHT FLY/CRUISE CELEBRITY APEX<sup>™</sup>

### DAY PORT

- Fly UK/Barcelona, Spain. Transfer to ship.
- Barcelona, Spain 2 Alicante, Spain
- Alicante, Spain
   Málaga, Spain
- 3 Malaga, Spain
  4 Seville (Cádiz). Spain
- Seville (Cadiz), Spa
   Lisbon, Portugal
- 5 Lisbon, 6 At Sea
- 7 Tenerife, Canary Islands
- 8-14 At Sea
- 15 Fort Lauderdale, Florida Transfer to airport for return flight to UK
- 16 Arrival UK

### 2020 DEPARTURE DATE: Oct 22

GUIDE PRICES FROM\*\*: FLY/CRUISE, BALCONY FROM: £2,569<sup>PP†</sup> CRUISE ONLY, BALCONY FROM: £2,119<sup>PP</sup> 'PRICE BASED ON RETURN FLIGHTS FROM GATWICK



15 NIGHT FLY/CRUISE CELEBRITY EDGE®

### DAY PORT

- 1 Fly UK/Rome, Italy. Transfer to ship. Rome (Civitavecchia), Italy
- 2 Florence/Pisa (La Spezia), Italy
- 3 Provence (Toulon), France
- 4 Palma De Mallorca, Spain
- 5-6 At Sea
- 7 Tenerife, Canary Islands
- 8-14 At Sea
- 15 Fort Lauderdale, Florida
- Transfer to airport for return flight to UK 16 Arrival UK
- 2020 DEPARTURE DATE: Oct 30

GUIDE PRICES FROM\*\*: FLY/CRUISE, BALCONY FROM: £2,639<sup>Ppt</sup> CRUISE ONLY, BALCONY FROM: £2,169<sup>Pp</sup> 'PRICE BASED ON RETURN FLIGHTS FROM MANCHESTER

52 SEE PG 56-66 FOR TERMS & CONDITIONS

'PRICE BASED ON RETURN FLIGHTS FROM HEATHROW

\*CALLS COST 7 PENCE PER MINUTE PLUS YOUR NETWORK ACCESS CHARGE

\*\*PRICES CORRECT AS OF 3 APRIL 2019 & SUBJECT TO CHANGES OR AVAILABILITY CALL: 0844 4

# SUITE CLASS ACCOMMODATION

# SUITE CLASS HIGHLIGHTS

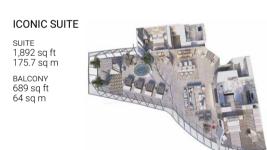
Exclusive, indulgent and the height of modern luxury, each of our six Edge Class suite categories enjoys its own unique design, décor and style. Available in varying sizes and configurations, your choices range from spacious Sky Suites through multi-room 'apartments' and penthouses, culminating in a stunning duo of Iconic Suites. All share in a long list of luxurious amenities and perks - the cornerstone of our Suite Class experience.

### THE RETREAT

Reserved for Suite Class guests, The Retreat comprises a series of private venues positioned only moments from your suite. There's a suites-only speciality restaurant; a secluded sundeck area with cabanas, dedicated butlers and a full sized pool; plus a stylish VIP lounge with ocean views.

### LUMINAE RESTAURANT

Savour the delights of dining in a suites-only restaurant - breakfast, lunch and dinner. Not only is the venue exclusive, but so too are its menus. Crafted by our Michelin-starred chef, the modern and eclectic cuisine served here can't be found anywhere else onboard.



PENTHOUSE SUITE



CELEBRITY SUITE

SUITE 460 sq ft 42.7 sq m BALCONY 51 sq ft 4.7 sq m





SUITE 702 sq ft 65.2 sq m

BALCONY 74 sq ft 6.8 sq m





SKY SUITE



"ALL-IN"	SUITE CLASS HIGHLIGHTS	Iconic Suite	Edge Villa	Penthouse Suite	Royal Suite	Celebrity Suite	Sky Suites
•	Complimentary Premium Beverage package	•	•	•	•	N/A	N/A
•	Unlimited complimentary internet access	•	•	•	•	N/A	N/A
•	Unlimited complimentary speciality dining	•	•	•	•	N/A	N/A
•	2 complimentary bottles of alcohol with mixers (choice of spirits & wine)	•	•	•	•	N/A	N/A
•	Daily stocked complimentary mini bar	•	•	•	•	N/A	N/A
	DINING						
	Access to Retreat Sundeck & Lounge	•	•	•	•	•	•
	Afternoon Tea event hosted in The Retreat Lounge	•	•	•	•	•	•
	Bottled water daily (only on day 1 for Celebrity & Sky Suites)	•	•	•	•	•	•
	Full in-suite breakfast, lunch and dinner service (upon request via Butler)	•	•	•	•	•	•
	Luminae assignment (Luminae at the Retreat)	•	•	•	•	•	•
	Daily delivery of canapés	•	•	•	•	•	•
	SERVICE						
	Personal butler service – 24/7	•	•	•	•	•	•
	Priority check-in, embarkation/debarkation in all ports, luggage delivery, tender service	•	•	•	•	•	•
	Dedicated Concierge & Spa Concierge	•	•	•	•	•	•
	Complimentary premium 24 hour room, beach towel & shoeshine service	•	•	•	•	•	•
	Reserved theatre seating on evening chic nights	•	•	•	•	•	•
	Wellness consultations specified to guests' preferences	•	•	•	•	•	•
	Pre & post cruise dedicated Concierge service	•	•	•	•	•	
	Complimentary laundry service		•	•	•		
	AMENITIES						
	Cashmere mattress	•	•	•	•	•	•
	Vanity, walk-in wardrobe, master bathroom with whirlpool tub, shower & double washbasins	•	•	•	•	•	•
	Complimentary use of marine grade binoculars & umbrella	•	•	•	•		•
	Fresh flowers only embarkation day	•	•	•	•	•	•
	Fresh fruit (on request only)	•	•	•	•	•	•
	Frette premium terry towels, bathrobes & slippers	•	•	•	•	•	•
	Pillow menu	•	•	•	•	•	•
	Premium bath amenities (500ml bottles) (Co Bigelow)	•	•	•	•	•	•
	Turndown chocolates	•	•	•	•	•	•
	Priority access to onboard cabanas (additional cost)	•	•	•	•		
	Welcome bottle of Perrier Jouet	•	•	•	•		
	Welcome bottle of Blanc de Blancs sparkling wine					•	•
	Balcony with whirlpool & lounge seating	•	•	•	•		
	Celebrity tote bag Nate Berkus design – delivered 1st Evening Chic night	•	•	•	•	•	•
	Culinary host	•	•	•	•		<u> </u>
	Dect phones with programmed phone numbers for key areas	•	•	•	•		
	In-suite use of Peloton fitness bicycle	•	•	•	•		
	Upgraded Riedel in-suite glassware	•	•	•	•		<u> </u>
	Celebrity's eXhale bedding programme			•	•	•	•
	Michael's Club facilities & Concierge/Retreat Lounge			•	•	•	•
	Shower bath combo						•

IC Iconic Suite PS Penthouse Suite Roval Suite Edge Villas

CS Celebrity Suite S1 S2 S3 Sky Suites

Suite images are representative, based on Celebrity Edge. 54 Suite sizes are an approximation only. Room configurations may vary. All services and amenities vary by suite category, are subject to availability, and may change without notice.

# STATEROOM ACCOMMODATION

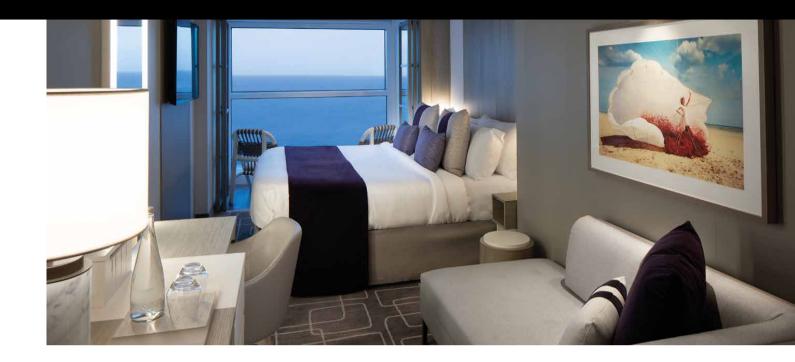
Edge Class ships have a unique, outward-facing design with over 90% of staterooms offering ocean views and balconies. Guests will feel more connected with the sea and feel a closer connection to the destinations visited. Whether you're travelling solo, as a couple, or in a family group – you'll find a room that's made to measure. One where it's almost a shame to close your eyes.

### **BLU RESTAURANT**

Exclusive to our AquaClass guests and open for breakfast and dinner, Blu's speciality is healthy dishes with a contemporary Mediterranean twist. The result? Clean and crisp flavours that taste amazing, while helping you feel great too.

### HOLIDAYING ON YOUR OWN?

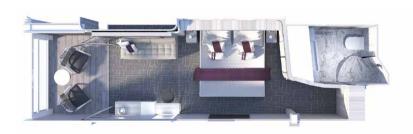
Our brand new Edge single staterooms with Infinite Balconies are perfectly proportioned for the individual traveller. Featuring a queen-size bed, some are also available as connecting rooms suitable for extended families or groups.



### EDGE STATEROOM WITH INFINITE BALCONY<sup>™</sup>

STATEROOM 202 sq ft 18.5 sq m

BALCONY 42 sq ft 4 sq m



### AQUACLASS<sup>®</sup> & CONCIERGE CLASS BALCONY STATEROOMS

STATEROOMBALCONY202 sq ft42 sq ft18.7 sq m3.9 sq m



### SUNSET BALCONY STATEROOM

STATEROOM BALCONY 228 sq ft 89 sq ft 21.1 sq m 8.2 sq m



### DELUXE BALCONY STATEROOMS

STATEROOMBALCONY201 sq ft40 sq ft18.6 sq m3.7sq m



### EDGE SINGLE STATEROOM WITH INFINITE BALCONY

STATEROOMBALCONY131 sq ft45 sq ft12.1 sq m3.4 sq m



OCEAN VIEW STATEROOMS

STATEROOM 200-242 sq ft 18.5-22.4 sq m



### INTERIOR STATEROOMS

STATEROOM 181-202 sq ft 16.8-18.7 sq m



### FAMILY & 3RD/4TH PERSON OCCUPANCY

In some staterooms it is possible to accommodate third and fourth occupancy guests. Beds are stored in the wall or ceiling space, and are made-up in the evenings by your stateroom attendant. Image is representative only. For more information, please read 'What about staterooms that can accommodate three or four guests?' in STATEROOMS & SUITES on page 63 of our Booking Conditions.

### SHIP CLASS STATISTICS

ELEVATORS

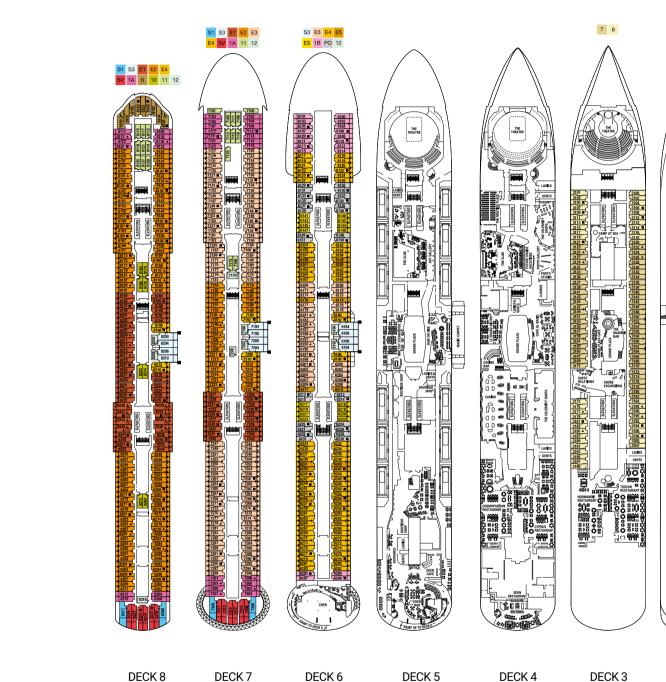
<u>\_</u> F

THE BASEMENT

DECK 2

Length: 1,004 feet (306 metres) Electric Current: 110/220 AC Ship's Registry: Malta

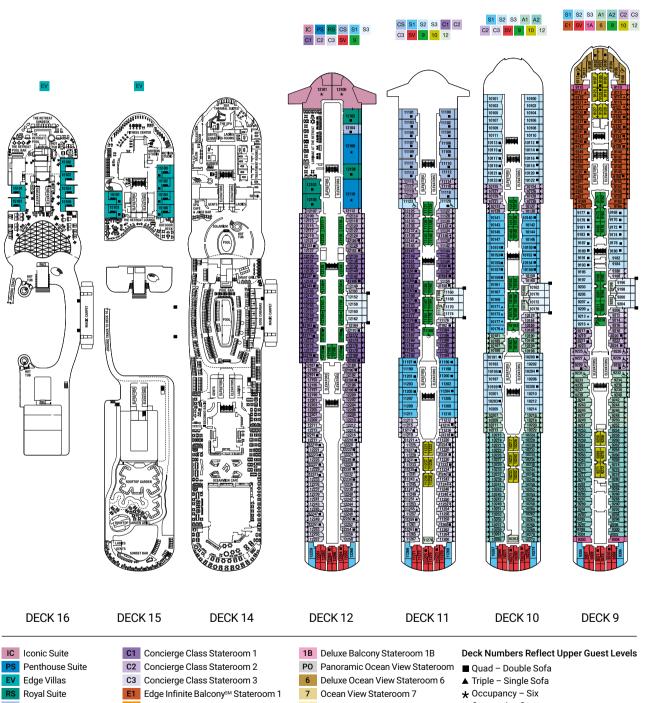
Guest Capacity: 2,908 - 2,918 Tonnage: 129,500





11122, 11221, 11195, and 11125 have partially obstructed balcony views.

Deck plan shown is Celebrity Edge, which represents an example of a Edge Class ship. Facilities and venues may vary by ship. The deck plan is designed to give an overview of the layout of a typical Edge Class ship, indicating the location of facilities and staterooms by stateroom number. The deck plan is not an exact blueprint or to scale, and is subject to change. Should you have specific needs or require additional information regarding a particular stateroom, please contact our Reservations Department, your travel agent or cruise specialist. To download the latest Edge Class deck plans please visit celebritycruises.co.uk/ships.



Connecting Staterooms CS Celebrity Suite E2 Edge Infinite Balcony Stateroom 2 8 Ocean View Stateroom 8 Interior Stateroom Door Location S1 Sky Suite 1 E3 Edge Infinite Balcony Stateroom 3 9 Deluxe Interior Stateroom 9 Wheelchair Accessible Stateroom/Suite S2 Sky Suite 2 E4 Edge Infinite Balcony Stateroom 4 10 Deluxe Interior Stateroom 10 Featuring Roll-In Shower ES Edge Single Infinite Balcony Stateroom 11 Deluxe Interior Stateroom 11 S3 Sky Suite 3 A1 AquaClass<sup>®</sup> Stateroom 1 SV Sunset Balcony Stateroom 12 Interior Stateroom 12

A2 AquaClass Stateroom 2 1A Deluxe Balcony Stateroom 1A

DECKPLANS

CELEBRITY EDGE® & CELEBRITY APEX<sup>SM</sup>

ACALLS COST 7 PENCE PER MINUTE PLUS YOUR NETWORK ACCESS CHARGE

### PLAN YOUR CRUISE CONSECUTIVE CRUISES

### Q: What about Consecutive Cruises?

A: Consecutive cruises are cruises taken consecutively. For example, a Western Caribbean cruise immediately followed by an Eastern Caribbean cruise. Please note that there may be duplication of onboard programmes, menus and entertainment. Please also note that due to the preparation of the ship between sailings, some shipboard facilities may not be available on changeover day. On the changeover day, it will be necessary for you to disembark the shin in order to comply with customs and immigration. It is also necessary for all consecutive cruise quests to re-register their SeaPass® card on changeover day for the new sailing this must be done at the pier before you board the ship again for your next cruise. If you have booked the same stateroom for each sailing, you may leave luggage within your stateroom If you have booked different staterooms for each sailing, you will need to pack your luggage at the end

of the first sailing and it will be stored for you until your new stateroom is ready for occupancy. Please note that as our ships are not U.S. flagged, in accordance with U.S. legislation, we are not permitted to fulfil bookings of two or more consecutive cruise itineraries whose first itinerary commences in one U.S. port and the second itinerary concludes in a different U.S. port unless such itineraries include a distant foreign port. If you wish to book two consecutive sailings that commence and conclude in different U.S. ports please contact your Personal Cruise Specialist or your travel agent to specifically check for further advice before making a booking. Where we identify that a booking has been made in violation of these requirements we must reserve the right to cancel any

### FOREIGN & COMMONWEALTH OFFICE (FCO) Q: What advice does the Foreign and Commonwealth Office give?

such booking(s) and refund to you the price paid.

A: The FCO provides important travel advice about most destinations around the world. Please ensure that you visit <u>https://www.gov.uk/foreign-traveladvice</u> prior to departure for the most up to date travel information.

### GALAPAGOS ISLANDS HOLIDAY

### Q: How active/fit do I need to be to partake in the Galapagos holiday onboard Celebrity Xpedition® Class ships?

A: To obtain the most enjoyment out of your holiday, we recommend that guests who wish to book the Galapagos holiday onboard a Celebrity Xpedition Class ship have a good level of personal fitness. This can be a relatively active holiday and our guided tours of the islands generally involve walking for several hours a day. Our tours may also involve steep climbs in hot weather as well as having to negotiate wet landings.

### MISCELLANEOUS

### Q: What is Cellular at Sea?

A: We are pleased to offer an advanced cellular roaming network that allows you to make calls from anywhere in the world using your own mobile phone and number. If your network provider supports them, you may also be able to access GPRS and GSM services such as email, web access, and text messaging. Guests are encouraged to check with their providers prior to sailing, to enable roaming and check rates. Please note that Celebrity Flora<sup>SM</sup> offers unlimited Wi-Fi however this service is not available on our other Celebrity Xpedition Class ships. All international roaming charges will be conveniently billed to your home carrier.

### Q: Why does my cruise start/end in Ensenada? / Why does the ship only stop for one hour in certain ports?

A: US Federal law requires that any vessel commencing a voyage from a U.S. port of call must call at a distant foreign port before ending a cruise in a different U.S. port. For operational reasons some of our itineraries terminate at a nearby foreign port such as Ensenada rather than returning to a different U.S. port. On others the ship simply calls at a distant foreign port for a very short period of time prior to returning to the U.S. terminating port. The port at which your cruise departs and terminates is shown on the relevant itinerary. For example, Hawaii cruises commencing in San Diego finish in Ensenada. Please note that other cruise itineraries may also be impacted by these or similar requirements. Please note that for the short technical calls at a foreign port, quests are not permitted to leave the ship but will need to ensure that you have met any applicable passport or visa requirements for this destination. If your cruise ends for example in Ensenada instead of the port your cruise originally departed from, fly/ cruise guests will be transferred by coach to their departure airport. No arrangements are made for cruise-only guests. Please also note that coach transfer times from Ensenada to San Diego Airport is approximately two hours. If you wish to book two consecutive sailings that commence and conclude in two different U.S. ports please contact your Personal Cruise Specialist or your travel agent to specifically check for further advice before making a booking. Where we identify that a booking has been made in violation of these requirements we must reserve the right to cancel any such booking(s) and refund to you the price paid.

### Q: Can I join the ship once the cruise is underway at a port of call further along the cruise itinerary?

A: It may be possible for us to arrange for guests to be 'downlined' for a handling fee of £65 per booking. Our staff will need to arrange for security access to be granted for guests to join the ship at a later stage. We must be advised as soon as possible, so we have time to arrange for requests to be authorised. Please note that on some sailings, due to immigration constraints or Cabotage reasons; we are unable to arrange downlining for any guests.

### Q: What transfer arrangements will be made at each of port of call to take me to the nearest city?

A: The transfer arrangements vary at each port of call. In some ports of call, there is a complimentary shuttle available. In others, a shuttle can be provided for a charge. For a list of all transfer arrangements, this information will be provided onboard the ships.

### Q: What is an Interport sailing?

A: Some of our ships operate what we call 'Interport sailings.' This means that a guest boards at a specific port during part of a scheduled itinerary and can then disembark at the same port during the ship's next scheduled itinerary, in effect doing a portion of two regular scheduled sailings. Please note that it may not be possible for 'Interporting' guests to pre-book Spa Reservations in advance of their Interport sailing.

### SHORE EXCURSIONS

### Q: How do I find out about and book shore excursions?

A: To get the most enjoyment out of your visit to a port of call, we recommend you select one of our shore excursions, which have been planned by our travel experts and are recommended by the authorities for the particular ports. To ensure you do not miss out on your chosen shore excursion, we strongly recommend that you visit <u>celebritycruises.co.uk</u> to reserve your place. These must be booked at least 3 days prior to your suling date.

Please note that by purchasing your shore excursions in advance you will avoid the need to visit the busy explorations desk on board the ship. Alternatively you are free to explore and make your own arrangements at each port of call travel documents permitting (except on Celebrity Xpedition Class cruises to the Galapagos Islands - please see 'GALAPAGOS ISLANDS HOLIDAY' for more details).

The staff at the Shore Excursions Desk on board will be happy to provide you with information and book your excursions. The cost will be charged to your SeaPass account. Please note some excursions are subject to minimum numbers requirements and may be cancelled if these requirements are not met. Proof of Certification is required for all scuba tours. Subject to our Booking Conditions, Celebrity Cruises<sup>®</sup> is not responsible for any injuries or losses sustained whilst guests are ashore, whether on organised

excursions or otherwise. Please also see sections 4.5 and 5.7 of our Booking Conditions.

Please note: On our Celebrity Xpedition Class cruises to the Galapagos Islands, you will not be allowed to explore on your own in the visitor locations with the exception of the two towns that are visited on Isla San Christianoble and Santa Cruz at Puerto Ayorta. Apart from these two exceptions, your guides will accompany you at all times. Many of the guides are multi-lingual but all tours will be given in English. Please note that the itineraries on our Galapagos sailings are subject to change at the request of the Galapagos National Park for conservational reasons and these changes are out of our control.

### WEATHER

Q: What kind of weather can we expect? A: Our cruises encompass a variety of continents and destinations and therefore the weather in each region will vary. Some of the destinations visited are tropical and may experience heavy rainfall or strong winds (sometimes hurricane force) at certain times of the year. Celebrity Cruises cannot accept liability for adverse weather conditions during your cruise holiday. See section 5.10 of our Booking Conditions.

### BEFORE YOU CRUISE EMBARKATION & DISEMBARKATION

### Q: How do I check-in for boarding the ship?

A: In order to expedite the boarding process, we recommend that you complete the Online Check-in and print your Xpress pass at <u>celebritycruises.co.uk</u> up to 4 days before your departure date. This will help speed up the check-in process at the cruise terminal. You will then be permitted to board the ship. The SeaPass is your identification card for re-boarding the ship in the various ports of call, the key to your stateroom and your Charge Card for all your onboard purchases. Upon arrival in your stateroom, you will find your dining and seating confirmation. Your Stateroom Attendant will deliver your luggage as soon as possible after boarding. We recommend that items such as medicines are packed in your hand luggage. On European sailings we do offer the option for guests

to stay onboard longer on the day of disembarkation, this is at a charge and is bookable online our pre cruise planner tool.

### Q: When can I board the ship?

A: Boarding time varies by itinerary, deck and stateroom number. Please check your cruise ticket booklet for the boarding time relevant to your cruise. It is your responsibility to arrive on time unless you are transferring to the ship via our transport. If you are not on board at least 90 minutes before the ship's scheduled sailing time, we shall at that time be entitled to treat your non-arrival as a cancellation by you and as such 100% cancellation charges will be payable and no refund will be made. Please note: that, for security reasons, you will not be permitted to bring any visitors on board the ship in any port.

We shall not be required to refund any portion of the cruise or Cruisetour fare paid by any guest who fails for any reason to be onboard the vessel or transport by the embarkation cut-off time applicable to the specific cruise or Cruisetour or at any port of call or destination or point of departure as the case may be, and shall not be responsible for lodging, meals, transportation or other expenses incurred by the guest as a result thereof.

Embarkation cut-off times for cruises are available at <u>celebritycruises.co.uk</u>. Boarding cut-off times for any port of call, destination or point of departure are as announced on the applicable cruise or Cruisetour.

### Q: What do I need to do on the last night of the cruise?

A: Pack your bags and place them outside your stateroom door by midnight. Your stateroom attendant will give you luggage tags for each piece of luggage. Please clearly write your name, home address and, where applicable, flight details on each tag. Carry fragile, important and valuable items with you. We recommend that you bring an overnight bag with you for your last night on board.

### Q: How should I prepare for disembarkation?

A: The Cruise Director will give detailed instructions about disembarkation and clearing customs and immigration during the departure talk on the last day of the cruise. You can also view this talk on your stateroom TV. Celebrity Cruises has no control over the length of time it may take for immigration and customs clearance. The colour of your luggage tag will determine your departure time from the ship and your luggage collection point.

### Q: What is a standard package?

A: A standard fly/cruise package is one that we specifically advertise in our brochure, on our website and in other publicity materials as a cruise and flight combination (and which may consist of additional components such as transfers and overnight hotel arrangements) that we have created for an allinclusive price. Our standard cruise only package is simply the cruise holiday without any additional components such as pre hotel arrangements, flights, transfers or other components. The above contrasts with a non-standard package

that offers you the ability to select for yourself the components you wish to add to your cruise holiday. See question "What is a build your own package?" for further details.

For U.S. departing cruises and selected long haul destinations, a standard fly/cruise package is where we fly you on the day prior to your cruise, provide overnight accommodation selected by us and provide transfers to the port the following day. For European destinations, a standard fly/cruise package is where we fly you on the same date as your cruise departure date and transfer you from the arrival airport directly to the port of departure of your cruise. A non-standard fly/cruise package is any other flight

and cruise arrangement organised by us for you. In such circumstances you shall be responsible for the cost of all accommodation and transfers in addition to the cost of the standard fly/cruise package.

### Q: What is a build your own package?

A: Unlike a standard fly/cruise package or cruise only package, you can use our website to build your own package holiday starting with your cruise and then adding other components such as flights, transfers and overnight hotel accommodation. Be advised that depending on the options you select, this could have an impact on the non - refundable deposit you will need to pay. Likewise if you add additional components supplied by us to one of our standard fly/cruise packages or cruise only packages, where this is possible, this will also turn your package holiday into a build your own package meaning the non - refundable deposit you have to pay may need to be adjusted. See section 1.1 of our Booking Conditions for further details.

### Q: What is a Celebrity Cruise & Stay Package?

A. From time to time we will advertise a package in our marketing as a Cruise & Stay Package. Unlike a standard package, these package holidays offer a much more bespoke holiday offering additional components that we think may be of interest to certain guests. By virtue of the fact that such packages are so bespoke, these holidays are sold 'as is' and cannot generally be changed or varied. See section 1.7 of our Booking Conditions for details of restrictions.

### Q: What hotel arrangements are made for me prior to my boarding and after I disembark from the ship?

A: If your booking with us is a cruise-only package, i.e. you have not booked your flights through Celebrity Cruises, no arrangements will be made for you. Likewise, if your booking with us is a build your own package, only if you have added hotel accommodation to your booking will this be provided. If you do book hotel accommodation, we recommend you also consider booking transfers as well.

If your booking with us is a standard fly/cruise package, i.e. you have flights booked and arranged through Celebrity Cruises and your outward flight is scheduled for the day of sailing, no hotel arrangements will be made and you will be transferred by coach to the ship. Where your booking with us is a standard fly/ cruise package and your outward flight is scheduled to arrive the day prior to the cruise (generally transatlantic or other long haul flights), you will be provided with a hotel room (of our choice & subject to change) on a room-only basis. You will be transferred to the ship the following day. On disembarkation, if your booking with us is on a cruise-only basis, you will proceed through Customs and Immigration, collect your luggage and continue with your independently made onward arrangements. If however your booking is on a fly/cruise basis, a transfer to the airport will also be provided.

In certain ports of call, where the return flight is late in the day (fly/cruise guests only), we may at our discretion provide a complimentary dayroom/luggage store, tour or similar arrangements prior to your return flight. Please check your travel documents for details of any post-cruise arrangements applicable to your booking (subject to change). Please ensure that when you build your own package you ensure that you have considered not only flight arrangements but also transfers and where appropriate pre and/or post overnight hotel accommodation as these additional items will not be automatically included in your booking.

### Q: When should I schedule my flight home?

A: If we are not arranging flights for you, please consult your travel agent on the most appropriate flight times, ensuring you allow sufficient time both prior to embarkation and following disembarkation. Please note that the time a ship sails and the time it arrives back, may be subject to change.

### Q: What is Advance Passenger Information?

A: The governments of many countries now require airlines to collect Advance Passenger Information consisting primarily of personal details contained in your passport (passport number, country of issue, expiry date, given names as they appear on the passport, last name, gender, date of birth and nationality) which we must share with airlines in order to organise air travel for you. Passengers travelling to the USA are also required to give their country of residence. Alien Registration Number (Green Card) for those who have US residency and destination address in the US including Zip Code (Post Code). Where required we will ask you to provide this to us during the booking process. Failure to provide this information may result in you being denied boarding on to your flight. If you have any questions, please speak to your dedicated UK Personal Cruise Specialist on 0844 472 2002 or contact your travel agent. Calls cost 7p per minute plus your network access charge

### PACKING

Q: What should I pack? A: Planning what to wear on your cruise holiday is easy. You should keep in mind three types of clothing: casual shipboard attire or day wear; conservative resort wear for sightseeing or shopping; and evening wear.

Here's a few general tips: We recommend low-heeled, comfortable shoes for walking around the ship during the day; ashore we recommend comfortable walking shoes, as well as a hat and sunscreen. When visiting museums, mosques, temples and churches it is appropriate (and in many cases mandatory) to dress conservatively. Women should wear trousers or skirts that cover the knees, sleeveless tops and shorts are not permitted. If your cruise takes you to Alaska or Northern Europe we suggest you also pack a jacket and a couple of sweaters.

Evenings onboard Celebrity Cruises feature two types of attire:

Evening Chic is your night to shine in your holiday best, and will be featured once on cruises of up to 6 nights and twice on cruises of 7 nights or longer. Women should feel comfortable wearing a cocktail dress skirt, trousers or smart jeans with an elegant top and men should feel comfortable wearing trousers or smart jeans with a dress shirt, button-down shirt or sweater with an optional jacket or blazer. *Smart Casual* attire can be enjoyed every other night of your cruise and on evenings where Evening Chic is the theme if you wish to eat in the Oceanview Café buffet style restaurant onboard. Women should feel comfortable wearing skirt, trousers or jeans with a

casual top. Men should feel comfortable wearing trousers or jeans with a top that has sleeves. Please note: T-shirts, swimsuits, tank tops, baseball caps and poolwear are not allowed in the Main Dining Room or speciality restaurant at any time. Shorts and flip flops are not allowed in the evening hours. Smart casual and above dress code standards will be enforced in the main dining and speciality restaurants, and in the Main Theatre during all other evening hours.

#### Casual Explorer's Day Wear Lightweight, comfortable clothing suited for walking/hiking.

- This includes:
- Lightweight or cotton trousers and shorts.
   Lightweight short sleeved and long sleeved shirts such as polo shirts and cotton T-shirts, lightweight rain jacket/wind breaker and sweatshirt.
- Comfortable walking shoes or lightweight hiking boots, and waterproof sandals for wet landings.
   Two or more bathing suits, as well as extra sunblock, sun hats, sunglasses and other types of
- sun protection.
  TICKETS & BAG TAGS

#### Q: How do I get my cruise tickets and luggage labels? A: We use electronic tickets (e-docs) for all our guests. Your travel agent or Personal Cruise Specialist can confirm the timescale for you to receive your e-docs at time of booking. We no longer send out bag tag labels, instead printable luggage tags are included within your e-docs.

### ONBOARD

### CASINO

### Q: Are there gambling facilities on board?

A: There is a fully equipped Casino on board all Celebrity Cruises ships. You can play popular games such as blackjack or roulette, as well as slot machines. You should consult your Daily Programme for opening times. Please note that the Casino is closed whenever the ship is in port. Guests under the age of 18 are not permitted in the Casino at any time.

- Guests are advised that the use of any video recording or camera equipment is strictly prohibited in the Casino. Guests who request a cash transaction from casino cashiers will be charged a small transaction fee. Please see the key talking points below:
- Cash transactions include cash advances and the purchase of casino chips and tokens.
- The fee is set at 3% of the amount of cash or casino chips/ tokens that the guest requests.
- The transaction fee will be charged to the guest's SeaPass® account along with the amount of the cash transaction.
- Previously, cash advances through guests' SeaPass accounts were not considered 'cash' transactions. We recently adjusted our cash transaction practices to align with much of the cruise industry and now charge a small transaction fee similar to what credit card companies charge when people withdraw cash advances against their credit account for landbased transactions.

### **CHILDREN & FAMILIES**

### Q: What facilities do you have for families?

A: With the exception of Celebrity Xpedition® Class, there are children's facilities and entertainment on board all Celebrity Cruises® ships.

Our Kids Club programm	e is available for 3-17 year
olds, divided into 5 age g	roups:
<ul> <li>Toddler time</li> </ul>	(under 3 years)

	(unuel 5 years)
<ul> <li>Ship Mates</li> </ul>	(3 - 5 years)
<ul> <li>Celebrity Cadets</li> </ul>	(6 - 9 years)
<ul> <li>Captains</li> </ul>	(10 - 12 years)

• Junior Teen & Senior Teens (ages 13 - 15 & 16 - 17) Camp at Sea for ages 3-12:

Camp at Sea 101 ages 3-12; Fun Factory is the youth facility onboard all Celebrity ships for ages 3-12. Camp at Sea is the program filled with fun, engaging and enriching activities for our youth. Camp at Sea is open daily from 9am – 10:00pm in the Fun Factory for youth ages 3-12, and in the X-Club for teens ages 13-17. On the first day of the cruise, families can attend the Fun Factory's Open House, where they can get all the information they need about Camp at Sea and how we plan each junior cruiser's fun-filled holiday.

NOTE: Children's products and services are not available on any of our Celebrity Xpedition Class ships. Please ask your travel agent for more details. Please note: Our public washrooms do not have baby changing facilities. We have a medical centre on board however please note that our doctors are not paediatricians. Guests must therefore bring onboard an adequate supply of specific medications they need for all members of their family.

We respectfully ask parents not to allow their children to play unsupervised on deck, in the lounges or on the dance floors, especially during the evening. Children are not allowed in the Casino Please note. The number of children present on ships increases during school holiday periods. Cots are available for infants and these should be requested at the time of booking. Baby-sitting and child minding (for a nominal fee) can usually be arranged provided cruise staff are available to provide this service. The minimum age for in stateroom baby-sitting is twelve months. All children participating in children's programmes must be toilet trained. A small charge may be made for some children's activities. Due to U.S. Health regulations, young children in nappies/pull ups (including 'swimsafe' varieties) may not use the pools/ whirlpools. Please note that facilities and activities are limited for babies under the age of three.

The minimum age for infants to sail is six (6) months. as of the date of sailing and twelve (12) months, as of the date of sailing for Transatlantic, Transpacific, Hawaii, selected South American, Australian cruises and other selected cruises. For the purposes of this policy, any cruise that has 3 or more consecutive days at sea, we will require infants to be 12 months old on the first day of the cruise/Cruisetour. The health and safety of our guests is our number one priority. As such, in consideration of the limitations of the shipboard medical facility, equipment and staff, the company cannot accept waivers, releases or requests for exceptions to this policy.

### CONTACTING THE SHIP

### O: Can I be contacted?

A: Friends and family can reach guests on any Celebrity Cruises ship 24 hours a day via telephone simply by calling 001 732 335 3296 Callers must pay by credit card (Visa, MasterCard, American Express) There is no charge for waiting or dialling time: charges begin when the caller connects to the ship. Please note, on Celebrity Xpedition Class ships to the Galapagos Islands, a telephone service is available in each stateroom for a reasonable fee. Details about contacting Celebrity Xpedition Class ships will be provided in the Guest Ticket Booklet. Alternatively, friends and family can e-mail you providing you have an Internet e-mail account. Our Xcelerate high speed Internet is available on all Celebrity Cruises ships. Guests are able to purchase a per-minute rate or an Xcelerate internet package for different cruise durations up to five days prior to their cruise. Costs will be charged to your SeaPass® account. Please note that mobile phones with international capability may not work whilst a ship is at sea.

### **DINING & DRINKS**

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### O: When and where can I dine on board?

A: Generally there are two seatings for meals in the Main Dining Room. If you have a preference, you should make this known at the time of booking. Please note that dining times and seating requests cannot be guaranteed and are on a request basis. Dining requests are subject to availability, however we will do all that we can to accommodate requests for guests with specific medical issues.

The normal times for evening meals in the Main Dining Room are as follows: Early Conting Lata Casting

Larry Seating	Late Seating
18:00	20:30
Please note that dining	times may vary slightly by

itinerary (usually later on European sailings). In addition to our 'traditional dining' (an assigned table in our Main Dining Room at the same dining time each evening of your cruise), we also offer a flexible dining option called 'Celebrity Select Dining<sup>SM'</sup> This allows you the opportunity to make dinner reservations for your desired dining time on a daily basis. You can also choose not to make reservations, and come to dinner at any point between 6:00 and 9:30pm, however, we strongly encourage reservations to ensure the best service and to avoid any potential wait times. You can also reserve your dining times in advance of your cruise through our website's 'Already Booked' section. Celebrity Select Dining is subject to availability. If you wish to be more flexible, breakfast and lunch may also be served in pre-arranged alternative locations. Please check your Daily Programme for times and locations. Guests with suite accommodation may request a full dining menu for each meal to be served in their suite.

Food on board is included in the cost of your cruise price, however a cover charge will apply for Speciality Restaurants on Celebrity Cruises ships (from \$35-\$65 USD per guest for each guest over 13 years of age depending on the venue and for room service between 11pm and 6am in which a service charge of \$4.95 will be charged on each occasion you request room service. Please note that a further \$5 will be applicable for speciality dining reservations made on Christmas and New Year sailings.

Children aged between 6-12 will dine for lunch & dinner at our specialty restaurants at a discounted rate of \$10 each where selecting their choice from the standard dinner menu and children aged 5 and under will dine for free. Please note that children's menus are not available in the Speciality Restaurants on board the Celebrity Cruises fleet, however there are no age restrictions for children across all of our speciality dining restaurants.

Reservations are required for the Speciality Restaurants and are on a first come first served basis and may be made daily on board or you can pre-plan your dining up to 5 days before you sail. Please visit our website for further details. Complimentary dining options Stateroom category Restaurant options Main Dining Room, Oceanview All auests Café AquaClass® quests Main Dining Room, Oceanview Café, Blu\* Main Dining Room, Oceanview Suite guests Café, Luminae & Blu\* (subject to space availability) \*The Blu restaurant is reserved exclusively for AquaClass guests. Children staying in AquaClass staterooms and suites are welcome to dine in Blu with an adult also staving in an AguaClass stateroom. Suite Class quests may dine in. our Luminae restaurant without paying any supplement for breakfast, lunch and dinner. Suite guests can invite non-suite guests to dine with them in Luminae on a space availability basis by prior reservation and for a fee. The fee per non-suite guest is \$10 for breakfast, \$20 for lunch and \$30 for dinner. These fees will be waived for invited non-suite guests 12 years and under. Celebrity Xpedition On board Celebrity Xpedition you have several dining options, including the main dining room at Darwin's restaurant, selections served on the deck through the day at The Beagle Grill, or complimentary room service at selected times (not 24 hours). The Dining Schedule: Breakfast Buffet Lunch Buffet 6:15 pm General Seating Dinner Snacks: **Beagle Grill** 12:00 - 6:00 pm Room Service 4:00 - 5:00 pm Afternoon Tea Dining seating onboard our Celebrity Xpedition Class ships is 'open'and meals are served in the Dining Room or Al Fresco.

### Q: Can I call Room Service?

A: Yes. It is available 24 hours a day (except on Celebrity Xpedition Class ships) whether you want an extra blanket or a midnight snack. Please note

that Celebrity Flora<sup>SM</sup> does have a 24/7 room service facility. On all sailings, a late night room fee will be added. All orders received between 11pm and 6am will be charged a \$4.95 per room service fee.

On all ships, except on Celebrity Xpedition Class ships, vou may also order room service on the Interactive TV in your stateroom. Room service outside the hours of 11pm and 6am is complimentary, although you may wish to offer a gratuity to room service staff Continental breakfast is served on request in your stateroom between 06:30am and 10:00am A more extensive room service menu is available 24 hours a day on all sailings. Guests in suites can request a full menu for each meal to be served in their suite.

### O: What about alcoholic drinks?

A: The minimum drinking age for all alcoholic beverages on Celebrity Cruises ships sailing from South America, Europe, Asia, Australia, New Zealand and the Middle East is eighteen (18). Sailings from North America have a minimum drinking age of twenty-one (21). All guests must comply with Celebrity Cruises policies, including among other things, agreeing to not provide alcoholic beverages to any other person, regardless of age. At private shoreside resorts such as Labadee and CocoCay and when in U.S. & Canadian ports, the minimum drinking age will remain twenty-one (21). If a quest reaches a birthday that will change their adherence to our alcohol policy, they may visit the Guest Relations Desk and on showing their passport as proof of age, their records will be updated to allow them to purchase and consume alcohol.

We reserve the right to vary minimum age limits without notice where local laws require or where deemed desirable or necessary. Please note that within the territorial waters of some countries on your itinerary or based on your embarkation port. the onboard shops may be closed or alternatively restrictions may be imposed on some items available for nurchase

Guests can now take on board the ship, two 750ml bottles of wine/ champagne per stateroom on embarkation only. If the wine is consumed in a public area, quests will pay a corkage fee of \$15 USD per bottle. Alcohol purchased in a port of call or on board from the Duty Free Gift Shop will be stored and delivered to your stateroom on the last night of the cruise.

Guests who violate any alcohol policies, (over consume, provide alcohol to people under stated age above, demonstrate irresponsible behaviour, or attempt to conceal alcoholic items at security and or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policy. Celebrity Cruises reserves the right to revoke or otherwise restrict drinking privileges of any guest, regardless of age.

Additional policies for groups apply and will be enforced without exception. Applicable regulatory age restrictions apply while the ship is in port and until the vessel enters international waters.

### Q: What is the Celebrity Cruises Guest Conduct

Policy? A: It shall be a condition of boarding and remaining on-board any of our ships that all quests throughout their stay comply with our Guest Conduct Policy. This policy is designed to ensure that all quests are able to participate in a safe and enjoyable cruise vacation and, as such, the Guest Conduct Policy sets forth standards of conduct for guests to follow throughout their Celebrity cruise vacation, including transfers to and from ships, inside terminals, while on-board, at ports of call, during shore excursions and at our private destinations. Please review the Guest Conduct Policy at: celebritycruises.co.uk/faqs/what-is-the-celebritycruises-guest-conduct-policy/

#### Q: Can beverage packages be purchased prior to my cruise?

A: You can purchase from a selection of beverage packages online up to 5 days prior to your sail date by going to celebritycruises.co.uk. Featured non-alcoholic packages include the Unlimited Soda Package Unlimited Premium Bottled Water Package (flat and sparkling), Classic Non-Alcoholic Package, Premium Non-Alcoholic Package, Our alcohol packages include the Following: Standard Package Classic Package, Premium Package, Taste of the Vineyards Wine Packages, Stateroom Bar Setup and the Riedel Wine Glass Comparative Workshop. All beverage packages can also be purchased once onboard the ship. Please note, on certain European itineraries, due to VAT regulations we may be unable to sell beverage packages in advance of the cruise. GUEST RELATIONS

Q: What do the ship's Guest Relations staff do? A: The Guest Relations Desk is available 24 hours a day. The Desk operates as your source of general information as well as customs and immigration MEDICAL FACILITIES ONBOARD

Q: What happens if I am ill on board the ship? A: Except for Celebrity Xpedition Class ships, there is a medical centre on board our ships, which is staffed by a fully qualified doctor and a minimum of one nurse. On Celebrity Xpedition Class ships there is usually one licensed (under Ecuadorian law) physician in attendance on board. The medical services available and medications kept on board are extremely limited, and quests must bring an adequate supply of any specific medications they need. Our medical facilities are not intended or designed to serve as a clinic for quests. There is a charge for all medical services and adequate travel medical insurance is strongly recommended. Charges must be paid on board ship and claims for reimbursement should be directed to your travel insurers. Charges are based upon U.S. Government Medicare Physician Fee schedules. The medical centre provides complimentary motion

sickness tablets if required. We are not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Please note that the United Arab Emirates (UAE) requires approval for certain personal medicines such as narcotics, psychotropic and other controlled

medications to enter the country. For further information or for travellers who wish to obtain electronic approval prior to arriving in the UAE, please visit http://www.mohap.gov.ae/ar/services/ Pages/361.aspx

This is an optional service available for your convenience. You may declare such items upon arrival to the UAE ports. Travellers are not required to obtain approvals for other drugs.

### PURCHASES ONBOARD Q: How do I pay for onboard purchases?

A: All items on board ship are priced in U.S. Dollars. All Celebrity Cruises ships operate on a 'cashless' system. Simply validate your Celebrity SeaPass account with an acceptable credit card at the cruise check-in desk or during online check in. Then you can sign all onboard purchases to your account. At the end of your cruise you will receive an itemised statement. Guests who pay their SeaPass account with a credit card issued in a currency other than U.S. Dollars, will be charged in the same local currency that the credit card is issued in. Please note this transaction may be subject to a fee from your credit card company. The transaction value of your spending on board plus the exchange rate to be applied will appear on your itemised statement. We will carry out the currency conversion at the commercial daily rate of exchange provided by a reputable foreign exchange dealer and a currency conversion charge will also apply. It should not be necessary for your credit card company to charge a currency conversion fee when your transaction value has already been converted to your local currency by us. Should you wish to have your credit card charged in U.S. Dollars (with your credit card company applying the rate of exchange and currency conversion charge), please inform our cruise check-in agents at the pier.

SeaPass accounts may also be settled in cash. We cannot accept personal cheques and any currency other than U.S. Dollars.

A cash machine is available on all Celebrity Cruises ships which dispenses U.S. Dollars (\$5 USD fee per

transaction will be levied for this service), and Euros (€6 fee per transaction) for European sailings. Please consult your onboard Daily Programme for the opening times of the onboard Bank

We recommend that you have a small denomination of local currency for incidental expenditure ashore. We also recommend that you take sufficient funds in USD. S traveller's cheques which may be cashed on board in small amounts. At the time of printing the following credit cards are accented on hoard Celebrity Cruises ships: Visa, MasterCard, American Express, Discovery and Diners Card, Since American Express Traveller Cheque Cards are prepaid cards, they cannot be used for on board cruise charges, nor can any other pre-paid card. Please note: We do not accept Maestro/ Switch cards as a payment method.

Whilst you are onboard your daily spend will be authorised at the close of business each day. Your card provider as part of their standard procedures may retain these authorisations (also known as 'hold charges') for up to 28 days which are outside of the control of RCL Cruises Ltd. For this reason, you may wish to set up a cash only account or register a credit card rather than a debit card at the start of your sailing. You may also wish to contact your bank at the end of your cruise to assist with any outstanding authorisations.

Final settlement of your account will take place at the end of your cruise. If you are travelling on consecutive cruises your bill will be settled at the end of each cruise

Please note: that some of our cruise itineraries call exclusively upon EU ports of call and for such cruises we are required to charge VAT (value added tax) on certain onboard goods and services depending on the VAT regulations of the home port country or the country of a port of call. Such VAT is charged on goods and services at the point of sale and is subsequently naid over to the country charging the VAT Non-FU residents may be able to reclaim VAT paid on physical goods when they depart from the EU, normally at the departure airport

Restrictions apply and this policy is subject to change without notice. This policy also applies on some short sailing's departing from the UK. SMOKING

### Q: What is your smoking policy?

A: Smoking is not permitted in any dining venue, casino, theatre, lounge, hallway, elevator, corridor, stateroom or on any stateroom balcony. This policy includes smoking-like products such as electronic cigarettes. Exterior designated areas will remain in place and details can be found within the daily Celebrity Today provided onboard.

Violations to the smoking policy may result in a \$250 cleaning fee being charged to the guest's onboard account. Our smoking policy is subject to change. Changes may be introduced where countries that we are sailing to/from enforce their local smoking regulations.

#### Q: What about stateroom sizes? What about staterooms that can accommodate three or four quests?

A: The dimensions of most stateroom types are listed on pages 52-57 and can also be, obtained from your travel agent, your Personal Cruise Specialist if you are booking direct, or via our website.

Each ship has a limited number of three and four berth (bed) staterooms. Staterooms which accommodate more than 2 people will be made up of a combination of lower berths, upper berths, sofa beds, rollaway beds or trundle beds. (Please note that trundle beds are where a mattress topper is put on to the sofa or where a bed is pulled out in a drawer format.) Please also note that on certain ships, we can accommodate four plus quests. Please speak with your travel agent or your Personal Cruise Specialist to book a stateroom that accommodates more than 4 quests. Please note: Fully occupied staterooms may not be able to accommodate a baby cot. Please note that

also recommend that you check that an upper berth is suitable for any member of your party planning to occupy it, as Pullman style berths require a quest to climb a short ladder to reach the berth. If this will not be suitable, we strongly recommend that an alternative stateroom is booked.

### Q: What about electrical equipment and carriage of items that may be perceived as dangerous?

A: The onboard voltage is 110/220 AC (maximum 1500 watts) so please take any necessary adapters (North Américan and North European plug sockets are available). Hair dryers are provided in all staterooms throughout the Celebrity Cruises fleet. Please note, if you are bringing any medical equipment with you that requires mains power, please ensure you check the power requirements with our Special Services team in advance of your cruise. Be advised also that for safety reasons Celebrity Cruises may not permit you to use certain items in your stateroom (see below) e.g. travel irons. Please contact your airline directly to ascertain the up to date position for the carriage of electrical and other dangerous items. This may vary by airline.

#### Q: Is the ship wireless?

A: All Celebrity Flora, Celebrity Millennium® and Celebrity Solstice® Class ships are fully wireless and also have an internet area. Celebrity Xpedition® offers Wi-Fi in public areas onboard the ship.

### Q: What about laundry?

A: Laundry (not self service) and dry cleaning services are available on board. Prices vary by garment type.

### **TIPS/GRATUITIES ONBOARD**

### Q: What are onboard tips/gratuities?

A: If you have not pre-paid your tips/gratuities, for your convenience, we will automatically add this for your restaurant and stateroom services to your onboard SeaPass account on a daily basis in the following amounts, which may be adjusted at your discretion: \$14.50 per person per day for guests in staterooms (\$15.00 per person per day for quests in Concierge Class and AquaClass staterooms and \$18.00 per person per day for quests in Suites).

A standard service charge of 20% is automatically added to the price of drinks and 15% is added for beauty treatments.

\* Please note that tips/gratuities may be shared with other staff members depending on the particular service requirement.

Pre paid tips/gratuities will be calculated at the time of booking in UK Sterling.

Celebrity Xnedition Class: All onboard gratuities are included in the price of the cruise. This covers all Service Personnel including the waiters and head waiters who look after you in the dining rooms, housekeeping staff. vour Butler and Stateroom Attendants.

#### **STATEROOMS & SUITES**

children under the age of 6 years are not permitted to occupy upper berths within any stateroom. We

### FREQUENTLY ASKED QUESTIONS

### **BOOKING CONDITIONS**

#### The following Booking Conditions together with our General Information and the Guest Conduct Policy available at celebritycruises.co.uk form the basis of your contract. All ngs are subject to these booking conditions. The parties to that contract are yourself and either Celebrity Cruises Inc. of Miami, Florida or RCL Cruises Ltd. who shall accept lega responsibility for the proper performance of this contract as set out below. You will be advised of the relevant contracting party at the time of booking and/or in our confirmation invoice. In these booking conditions, 'you' and 'your' means all persons named on a booking and 'we' 'us' and 'ourselves' means either Celebrity Cruises Inc. or RCL Cruises Ltd. RCL Cruises Ltd is a UK registered company (company number 07366612) and sales and marketing agent of Celebrity Cruises Inc. doing business as Celebrity Cruise with principal place of business and registered office address at Building 3, The Heights, Brooklands, Weybridge, Surrey KT13 0NY Please note: if you have booked one of our cruises to the Galapagos Islands onboard Celebrity Xpedition® Class ships the tour operator of the part of the cruise holiday that starts in Quito is Islas Galapagos Turismo y Vapores C.A. ('IGTV'), an Ecuado company, and that company will also be a party to your contract along with Celebrity Cruises Inc.

If you purchase one of our standard fly/cruise packages, build your own package via our website or purchase simply a cruise only holiday from us, you have the peace of mind in knowing that we shall have responsibility for the cruise element and all other aspects of your holiday that we have organised for you.

If you book a cruise-only holiday in conjunction with other services (such as flights, on-shore accommodation and/or ground transfers) which are arranged or provided by a travel agent or tour operator ('travel organiser') with whom you book (and not us), your contract for your entire holiday including the cruise and all other such services and arrangements will be with your travel organiser and not with us. The travel organiser's own booking conditions will apply to your contract. Please ensure you obtain a copy of these from your travel organiser before or at the time of booking.

For the avoidance of doubt, where your travel agent makes all the arrangements for you and such arrangements involve services supplied by suppliers other than ourselves, we will not have any contractual liability to you in these circumstances. However, in the event we are found liable to you on any basis, our liability and/or obligations to you or your organiser will be no greater or different to the liability and obligations we have under these booking conditions to consumers who have a contract with us. In any such situation we will be fully entitled to rely on all defences, exclusions and limitations contained in the booking conditions.

For bookings made from the 1st July 2018, the combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2020 as enacted into English law. Therefore, all bookings will benefit from all EU rights applying to packages pursuant to the applicable law in force at the time of booking. Royal Caribbean Cruises Ltd will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Royal Caribbean Cruises Ltd will be trotection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent. From the 1st July 2018, **Key rights under Directive (LU) 2015/2302** shall be available for your review at celebritveruises.co.uk

### 1. Booking your holiday

1.1 How do I make a booking?

To book your chosen holiday, contact one of our Personal Cruise Consultants on 0844 472 2002 (calls cost 7p per minute plus your local network access charge), book online at celebritycruises. <u>co.uk</u> or visit one of our authorised travel agents. Guests who purchase their holiday arrangements via our website need to ensure that all details are correct at the time of booking as amendment or cancellation charges may apply to any components that are requested to be changed at a later date due to any error or omission made by you.

For all standard cruise only and standard fly/cruise package bookings you make with us, you must pay a non-refundable deposit of £150 per person. For cruise only sailings of 5 nights or less the deposit is reduced to £75 per person (or full paymen if booking within 56 days of departure ) Our Galanagos sailing have different deposit and payment terms, full details will be given at the time of booking. If you use our website to build your owr package (see question In General Information "What is a build ur own package?"), add components to a standard cruise only or standard fly/cruise package or book a Celebrity Cruise & Stay package (See question in General Information "What is a Celebrit Cruise & Stay Package?"), you may be required to pay a highe non-refundable deposit. Any increased non-refundable deposi payment required will be advised to you at the time of booking. Please note, you are also able to book a future cruise whilst onboard one of our ships, using our Celebrity Future Cruise options. Please see the onboard sales consultant for full details Terms and conditions apply for Celebrity Cruise Now & Cruise Later bookings so please ensure you check your confirmation invoice carefully at the time. There may be an exception to our standard transfer fees (see 1.11 below) for Onboard bookings, please asl for further details onboard. Please note that any bookings made onboard will be subject to these booking conditions.

Your full name, including any middle names, as it appears on your passport, as well as your date of birth, must be given at the time of reservation. Please note that any payment you make to us using a debit or credit card will be settled via a bank in the U.S., and therefore your card issuer may choose to apply a foreign settlement fee. Please refer to the terms and conditions of your debit or credit card for details.

For guests making bookings onboard any of our ships, different deposit policies may apply. Full details will be provided at the time of booking.

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#### 1.2 How will my holiday be confirmed?

Providing your chosen holiday is available and we have received all appropriate payments, we will send our Confirmation Invoice to you (if booking direct) or your travel agent. Please note: It may not be possible to confirm your flight details at this point. If so, these will be confirmed to you at a later date.

A binding contract between us only comes into existence when we send out our Confirmation Invoice. A contract will exist at this point, even if we are unable to confirm your flight details at that time. This invoice will show the balance due on your holiday that still has to be paid and also your flight details (where applicable and/or available).

Please check all details are correct as soon as you receive your Confirmation Invoice, electronic cruise documents, flight tickets, ATOL Certificate (where applicable) and any other documents from your travel agent or us.

If any details appear to be incorrect, you must inform your travel agent or your Personal Cruise Specialist if booking direct within 7 days of us sending the document to your travel agent or you for all documents other than flight tickets and e-tickets and within 5 days for flight tickets and e-tickets.

Once your airline tickets have been issued, you must travel as per the itinerary in sequence as originally booked. Any flight sector not utilised will invalidate the ticket and the rest of the itinerary will automatically be cancelled.

#### 1.3 What information must I provide to you and why?

From time to time we may be required to collect personal information relating to you and your party to pass on to the U.S. Immigration Authorities, equivalent government bodies in other countries and air carriers. You must therefore provide us with any personal information legitimately requested by us at the time of booking your cruise or where requested later, by the date we require you to provide that information. This information includes certain data set out in your passport, emergency contact information and insurance details. We will inform you at the time of booking, or as soon as we become aware, of the exact details required and the date we require that information. By providing us with the details requested under these Booking Conditions, you consent to the sharing of your personal data with third parties including where necessary the transfer of your personal data outside the European Economic Area for the purpose of fulfilling this holiday contract with you.

If you fail to supply full and accurate details within the time limits we specify, we shall be entitled to refuse your booking or treat such failure to provide such information within the time limits specified as a cancellation of your holiday. Further, where we do not exercise our right to cancel your booking in these circumstances, you agree to reimburse us for any fines, surcharges or other financial penalties we incur as a consequence of any failure by you to provide full and accurate details within the time limits we specified to you.

#### (a) Cruise Check-In

We strongly recommend you visit our website at <u>celebritycruises</u>, <u>co.uk</u> and click on 'Manage my Booking' then 'Online Check-in' and submit these details online. Online check-in is available from 90 days prior to your cruise and closes 4 days prior to your cruise Providing this information online and prior to your cruise will significantly speed up your check-in process and will be able to board the ship sooner and avoid delays and queues at the cruise terminal. If you have not completed online check-in, you will be required to complete this process at the pier no later than two hours prior to the published sailing time.

If you are unable to complete the online check in process and print your Xpress pass, this may be due to an outstanding balance on your booking. If you have booked via a travel agent, please speak to your travel agent so that the funds can be transferred to us, so you can then complete your online check-in.

Please note: All guests must be checked-in and onboard the ship no later than 90 minutes prior to the published sailing time or they will not be permitted to sail. Boarding times can vary by itinerary and by stateroom number, please check your e-docs. You will need to have your booking ID and date of sailing to hand or, if we have already received this information from you at the time of booking, verify that the details we are holding are complete and accurate. If you do not have access to the Internet, please see your travel agent or contact your Personal Cruise Specialist if you have booked direct. They will advise you on how this information can be provided or verified. Our procedures may change and we will inform you of any changes at the time of booking or as soon as possible thereafter.

#### (b) Flight Bookings

Airlines are required to pass certain personal information relating to passengers (principally, but not exclusively, information on the data page of a passenger's passport) to the U.S. Authorities as well as applicable national authorities in other countries where you are travelling in advance of the date of any flight booking. We strongly recommend that you supply the personal details for all quests (including full names, dates of birth and passport details) through our Online Check-In process as soon as possible after the booking is made, as this will help us ensure we can issue all flight and cruise tickets in good time. Any delay in providing us with these details will prevent us from being able to issue tickets. If you fail to supply full and accurate details within the time limits we specify, we shall be entitled to refuse your booking or treat such failure to provide such information within the time limits specified as a cancellation of your holiday.

If you have not supplied us with complete and accurate information, your party may not be allowed to board your cruise ship and/or any outward or return flight. Where this happens because of your failure to fully comply with such obligations we cannot accept any liability to you or any of your party and we will not pay you any compensation or make any refunds to you or your party in such circumstances and you will be responsible for your own onward/return travel arrangements. Further, if such failure to provide this information results in fines, surcharges or other financial penalty being imposed upon us, you will also be responsible for reimbursing us accordingly. Please also see the Privacy Statement in this brochure.

#### 1.4 When is the balance due?

Please note that we must receive the balance of the holiday cost at least 57 days prior to departure. If you book within 56 days of departure, you must pay the total holiday cost at the time of booking. If we have not received all monies due to us in full and on time (including any surcharge where applicable), we shall cancel your holiday due to non-payment. In this case, you will have to pay cancellation charges as set out below (see section 1.10 below).

### 1.5 What happens to money paid to a travel agent?

Except for flight inclusive bookings, all monies you pay to one of our authorised travel agents for your holiday with us will be held by the agent on your behalf until we issue our confirmation invoice. After that point, your agent will hold the monies on our behalf. For flight inclusive bookings, all monies paid to such authorised agents for your holiday with us will be held on our behalf until they are paid to us or refunded to you.

your Xpress boarding pass, this may be due to an outstanding balance on your booking. If you have booked via a travel agent, please speak to your travel agent so that they can ensure that all funds have been transferred to us to allow you to complete your online check-in.

#### 1.6 What does the price include?

All standard fly/cruise package, standard cruise only. Celebrity Cruise & Stay package prices quoted in this brochure are per person in UK Sterling and are based on two people sharing the specified stateroom. Some elements of your holiday, including what is and is not included in the price will vary by itinerary. For example, what is and is not included in the price of a Galapagos Islands cruise may differ slightly from the information set out below and you should check the specified itinerary applicable to your booking. For full details please refer to our website However, generally a standard fly/cruise package price includes. the following: full board accommodation and entertainment\* or board ship; return international flights and connecting flights. applicable); UK departure tax; port and airport transfer to and from the ship and the provision of representatives at some overseas arrival airports on standard departure dates and all relevant taxes excluding those set out below. Celebrity Cruise & Stay packages may feature additional benefits that are outlined in this brochure and our marketing materials For U.S. departing cruise and long haul destinations, hotel accommodation (room only basis unless otherwise stated) and transfers will be provided. If you have booked a cruise only package we shall only provide the services relating to the ship as set out above. For build your own package guests, apart from the services relating to shipboard services as set out above, what is included will be as per your selection only and Celebrity Cruise & Stay will include the services listed for those packages. Please always check your confirmation invoice on receipt to ensure it includes all relevant details.

Unless otherwise agreed, the price does not include non-UK departure taxes or airport improvement tax (on some itineraries this will have to be paid locally); shore excursions and personal expenses (for example, onboard drinks, laundry charges, health and beauty treatments, hairdressing, telephone calls, etc.); hotel meals onshore (unless otherwise stated); transfers by any method if not travelling on the standard departure date(s); travel insurance; tips/gratuities\*\*, i.e. tips/gratuities on board or ashore; anything else which is not specifically mentioned as being included in the price.

\* A charge may be made for some entertainment activities on board

\* Tips/gratuities for on board dining and stateroom staff will be automatically added to your onboard SeaPass® account if you

declined to pre-pay tips/gratuities at the time of booking. We reserve the right to include a fuel supplement when making a booking. The value of the supplement will be confirmed to you at the time of making a booking with us.

Please note, if you are taking consecutive cruises there may be some duplication with regard to onboard programmes, meals and entertainment

We reserve the right to make a fuel surcharge when making a booking, to reflect the cost of fuel or other power sources. We may also increase prices to reflect changes in relevant taxes, fees or foreign exchange rates. See section 1.9 for further details relating to the limits of any price variation.

1.7 What conditions apply to a Celebrity Cruise & Stay package? From time to time we may promote package holidays in our marketing materials that are designated as a Celebrity Cruise & Stay package.

By virtue of the fact that such packages are offered at special rates and offer additional components, variations to such bookings are more restrictive than a standard cruise only or standard fly/cruise packages. Guest making bookings for any of these package holidays are therefore advised that such packages are generally sold 'as is' and as such, the following variations shall not be permitted:

 Varying/removing any components of the package e.g. selecting a different hotel or flight or seeking a reduction in price because a component is not required.
 Changing quest numbers i.e. adding/removing quests from

the booking.

 Varying the holiday duration i.e. adding or removing days to a Celebrity Cruise & Stay package.

- Downgrading ship stateroom category. Upgrades are permitted subject to payment at the prevailing rate and subject to availability.
- Changing guest names save in the event that any guest is constrained from travelling for reasons outside of their control and meets the requirements for transferring a booking pursuant to Section 10 of the Package Travel, Package Holidavs and Package Tours Regulations 1992.
- Changing to a different promotion or offer without cancelling the current booking. Cancellations will incur cancellation charges.

Please note that a higher non-refundable deposit may be payable per guest for any Celebrity Cruise & Stay package over the normal deposit payable for a standard cruise only or fly/cruise booking. The amount of that deposit to be paid per guest may vary depending on the specific package offering but this will be communicated to you either in our marketing materials and/or at the time of booking.

Be advised that in the event of cancellation of a Celebrity Cruise & Stay booking, the minimum cancellation charge will always be the higher of the deposit amount paid or the % cancellation amount of the total booking cost. For full details of cancellation charges see section 1.11 below.

#### 1.8 How do I obtain the lowest price per person?

The prices shown in this brochure show 'from' prices. Fly/cruise package pricing, Celebrity Cruise & Stay Packages, as stated in the brochure, are based on the lowest fares available at the time of going to print from a UK departure airport (which may be a regional airports and/or indirect flights). Please contact your Personal Cruise Specialist or your travel agent for further details. The 'from' prices are calculated using the lowest stateroom category available and this pricing may not be available on all sail dates shown. Prices will vary by ship, itinerary, sailing dates, stateroom category and additionally departure airport if you purchase a standard fly/cruise package. Prices may change at any time, please either contact your travel agent or your Personal Cruise Specialist directly. Please note that we operate a live pricing model which means that the prices of our on a regular basis, according to supply and demand.

#### 1.9 What is a 'Guarantee' (GTY) booking?

We may (at our discretion) offer you the option of making a Guarantee' (GTY) booking. This means you may book a stateroom of a guaranteed minimum category type, (specified by us prior to hooking) on your chosen ship. However, the exact location of the stateroom on the ship will be allocated by us (at our discretion and at any time up until checking in at the Port. Once your GTY stateroom has been allocated to you, we are unable to accept any changes requested by you. The benefits to you of a GTY státeroom are that after your booking has been confir med, we may (at our discretion) upgrade your stateroom to one of a superior category to that originally booked at no extra charge to you. In any event you are 'quaranteed' the minimum category of stategory we agree to offer at the time of booking. If you have a specific requirement, stateroom location, or are travelling with family or friends (especially children) you want to be near, then we suggest you do not book a GTY. At times, we may offer promotional GTY offers. Such promotional GTY categories are defined as follows: W - Suite XC - Concierge Class balcony stateroom

X - Deluxe balcony stateroom
 Y - Ocean View stateroom
 Z - Interior stateroom

Please note: If you book two or more cruises to be taken back to back and either one or all cruises are booked under a GTY (guarantee) basis, there is the possibility that you will be allocated different staterooms on each cruise, therefore necessitating the need to move between staterooms on the changeover day

#### between your consecutive cruises. 1.10 Will the price change?

We reserve the right to increase or decrease the prices of unsold holidays at any time. The price of your chosen holiday

unsold holidays at any time. The price of your chosen holiday will be confirmed in accordance with section 1.2 above. Once the price of your chosen holiday has been confirmed at the time of booking, then subject to the correction of errors, we will only increase or decrease the price in the following circumstances. If transportation costs or dues, taxes or fees payable for services such as landing taxes or embarkation or disembarkation fees at ports or airports increase or decrease or our costs increase or decrease as a result of any adverse or favourable changes in the exchange rates which have been used to calculate the cost of your holiday.

Even in the above cases, only if the amount of the increase in our costs exceeds 2% of the total cost of your holiday (excluding any amendment charges), will we levy a surcharge. If any surcharge is greater than 8% of the cost of your holiday (excluding any amendment charges) and we advise you in writing no later than 20 days prior to the start of your holiday, you will be entitled to choose one of options (a), (b) and (c) as set out in section 5.5 below.

You have 14 days from the issue date printed on the surcharge invoice to tell us if you want to choose option (b) or (c) as set out in section 5.5 below failing which we shall deem you to have accepted the change and will invoice you accordingly for such additional costs and indicate the time period to make such additional payment. If you do not tell us that you wish to choose either of these options within this period of time, we are entitled to assume that you do not wish to do so and will pay the surcharge. Any surcharge must be paid with the balance of the cost of the holiday or within 14 days of the issue date printed on the surcharge invoice, whichever is the later. We promise

to a not to levy a surcharge within 30 days of the start of your holiday. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your holiday due to contractual and other protection in place. A refund will only be payable if the decrease in our costs exceeds 2% as set out above. Where a refund is due, we will pay you the full amount of the decrease inour costs.

We reserve the right to correct errors in both advertised and confirmed prices. We will do so as soon as we become aware of the error. Please note, changes and errors occasionally occur. You must check the price of your chosen holiday at the time of booking. Please note any changes you make to your booking may result in a change in price explained in section 1.12 below.

1.11 If I have to cancel my cruise holiday, will I receive a refund? If you or anybody travelling with you wishes to cancel either your/ their holiday, you must contact us (if booking direct) or your travel agent and give notice in writing using registered mail to ensure safe receipt of the cancellation letter. The holiday will only be cancelled on the date we receive the written notice of cancellation. Generally if you cancel you will have to pay the cancellation charges set out below on the total price of the booking: For cancellations received, the following cancellations charges will anoly:

5 days or less before departure	100%
6 to 14 days before departure	90%
15 - 28 days before departure	75%
29 - 56 days before departure	50%
57 days or more before departure	deposit

increased deposit amount for any build your own package).

only (including any

Please be advised that the minimum cancellation charge will always be the loss of deposit including any increased deposit amount arising from a build your own package or, where applicable, a Celebrity Cruise & Stay package. Please note that any amendment or transfer fees will also be charged when a booking is cancelled. These fees are detailed in section 1.12. Be advised that any refund due to you shall be paid to you within 14 days of cancellation of any booking.

Please refer to section 1.12 when making a significant amendment within 56 days of your departure date, as your booking variation may be treated as a cancellation of your original booking and cancellation charges will apply. Therefore a new booking will be created incorporating any new business rules or terms and conditions applicable.

Please note: The date of departure means the date the arrangements you have booked with us commence. Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to your insurance company.

Where any cancellation reduces the number of full paying party members below the number on which the price, number of free places and/or any concessions agreed for your booking were based, we will recalculate these items and re-invoice you at the applicable higher price.

For guests making bookings onboard any of our ships, different cancellation policies may apply. Celebrity Xpedition Class bookings may also operate different deposit and cancellation policies, full details will be provided at the time of booking for both onboard bookings and Celebrity Xpedition Class bookings.

#### 1.12 Can I make changes to my booking after it has been confirmed?

Should you wish to make any changes to your confirmed holiday, you must notify us in writing as soon as possible. Whilst we will endeavour to assist you, we cannot guarantee we will be able to meet any such request. For guests wishing to make a significant amendment to their

For guests wishing to make a significant amendment to their booking outside of 56 days from departure, such as changing the ship, sail date, flights or brand, please note that a booking transfer fee is applicable.

Please note that any amendments for hotels, transfers and flights may result in the loss of the amount that was collected at the time of booking for these additional components.

The transfer fee is £75 per guest which is limited to the first two guests on a booking, therefore any additional guests on the booking will not be charged as well. Please note, the transfer fee is a non-refundable amount, which will be included in any cancellation charges as detailed in section 1.11 above. Please note that guests who are Elite and above within our Captains Club loyalty scheme are entitled to one free change per booking. Please note that your booking will be re-priced in-line with the up-

to-date business and price rules and a new confirmation invoice will be issued. For all changes that we consider to be minor changes (such as

change of stateroom or name changes on an existing booking by way of example only), outside of 56 days from departure (such as change of stateroom or name changes on an existing booking), an amendment fee of £35 per guest per booking will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. Please note, the amendment fee is a non-refundable amount, which will be included in any cancellation charges as detailed in section 111 above.

Passengers should note that suppliers may not allow name changes and that the booking may need to be cancelled and rebooked. Notwithstanding, for any changes, the rebooking will always be subject to flight availability and to payment of any charges imposed by the supplier which may, in some cases, be the full cost of the ticket. Given that the transfer

CALL: 0844 472 0202<sup>^</sup> VISIT: CELEBRITYCRUISES.CO.UK/EDGE CONTACT: YOUR TRAVEL AGENT

and amendment fees are both non-refundable, we would recommend that these amounts are collected from the guest at the time the changes are made, as they will be charged to the booking as part of any cancellation.

**BOOKING CONDITIONS** 

If you request a change within 56 days of departure, this may be treated as a cancellation of your original booking and cancellation charges as set out in these terms and conditions will be payable (see section 1.11 above). The changed arrangements will then be treated as a new booking.

If you or any of persons travelling with you is prevented from taking the holiday, such as due to medical reasons, you/they may give your/their place on the booking to someone else (suggested by you). In this situation, providing we are given not less than 7 days' notice in writing of your wish to make the change, we will permit the name change. The airline and flight routing may differ from the original assignment due to this name change. You must produce documentary proof of the reason for the transfer of your/their booking with the request (e.g. a letter from a doctor etc.). Both the person who was originally due to take the holiday and the person who actually does so, must make sure that the administration fee and any charges/costs (see below) as well as any amount which is still due to be paid for the holiday, is paid in full before the change will be made.

Changes to Celebrity Cruise & Stay packages are more restrictive that those of a standard fly cruise booking. See section 1.7 above for more details.

#### 1.13 Will I need travel insurance?

Yes. All guests should ensure they have appropriate personal travel insurance before departure. This must include as a minimum, cover for the cost of cancellation by yourself and the cost of assistance including repatriation in the event of accident or illness. It is your responsibility to make sure that the insurance you purchase is suitable and adequate for your particular needs and to purchase additional or alternative insurance if required. We would strongly recommend that you contact your travel agent or an independent insurance broker for details of suitable policies. Please see your Confirmation Invoice for further details of our recommended insurance broker.

#### 2. Before you leave home

#### 2.1 What about valuable or important items?

Please make sure that all valuable and important items (for example, medicines, jewellery, fragile items, important travel and other documents, video/camera/laptop/mobile phone etc. are carried by hand and not packed in your luggage and/or left unsecured in your stateroom or elsewhere on board the ship. Special care must be taken of such items. For your protection once on board, all valuable and important items should be deposited with the Guest Relations Desk or in your stateroom mini-safe. You are also strongly advised to take out appropriate and adequate insurance to protect such items. We cannot accept any responsibility or liability for any valuable or important items which are not deposited with the Guest Relations Desk or with your hotel (booked with us) for safekeeping. For items which are so deposited, the maximum we will pay you if any item(s) is lost or damaged (for any reason) whilst in our care is the maximum which is payable under The Athens Convention (see section 5.8 below) in this situation

So that we may assist as much as possible, you must tell us about the problem as soon as possible. If you discover the loss, delay or damage when onboard, you must immediately report it to the Guest Relations Desk.

The time limits for notifying any loss, delay or damage, are as follows:

Any damage or delay, which is apparent, must be notified to ourselves and the supplier of the service concerned (if it is not us) before or, at latest, at the time of departure from the ship or, for other services, whilst using or at the end of using those services. Any loss, damage or delay, which is not apparent, must be notified to ourselves and the supplier of the service concerned (if it is not us) within 15 days of departure from the ship or the end of your using the service in question. In the event that you do not notify us within these time limits, this may affect our ability to investigate the loss, delay or damage and may impact on the way the complaint is dealt with.

In all cases, you must give credit for payments received from any airline and/or other supplier in connection with your claim. You must also give us details of any relevant insurance coverage you hold. In appropriate cases we are entitled to ask you to reduce your claim by the amount received from any/all insurance companies.

### 2.2 Are there any prohibited items that I cannot take with me?

For the safety of our guests and crew, there are certain items that are not allowed on board. If these are found, they will be confiscated. Alcoholic beverages, illegal drugs, flammable liquids, explosives, and dangerous chemicals will not be returned. Prohibited items are at the discretion of the Chief Security Officer and the Staff Capatian and include. but are not limited to:

Candles incense coffee makers clothes irons travel

steamers and hot plates (Items that generate heat or produce

an open flame. This includes heating pads, clothing irons,

hotplates, candles, incense and any other item that may

create a fire hazard. NOTE: The only exception to this policy

are curling irons and hair straighteners. Matches and norma

lighters are allowed onboard. However "torch lighters" and

novelty lighters that look like guns are not allowed onboard.

Torch lighters emit a powerful concentrated flame, and are

Firearms and ammunition, including realistic replicas
 Sharp objects, including knives and scissors

Illegal drugs and substances

therefore prohibited.)

Electrical extension cords

Baseball bats, hockey sticks, cricket bats, bows, and arrows Skateboards and surfboards Martial-arts gear

- Self-defence items including handcuffs, pepper spray, and
- night sticks
- Elammable liquids including lighter fluid
- Explosives, including fireworks
- Hookahs & water hookah pipes
- Ham radios Electrical extension cords
- Dangerous chemicals including bleach and paint Alcoholic beverages (Note: Alcoholic beverages that are nurchased in norts-of-call or from shops onboard will be stored by the ship and delivered to you on the last day of the sailing.)

#### Guest Drone Policy:

- Guests are welcome to bring drones on their cruise for use on land only and outside of the port area. Drones are not to be operated onboard the shin at any time
- 2. Different countries may have different rules. Guests assume full responsibility for understanding all local authority rules related to drone usage and for obtaining any require permissions for drone operations. Any liability, including environmental damage from drone usage is the guest's responsibility Royal Caribbean assumes no liability for guest drones that may be confiscated by local authorities for violating local laws or for any accident or injury resulting from a quest drone flight.
- While onboard, drones must be stored safely in the stateroom Drones used on the ship will be confiscated till the end of the cruise. A Guest Conduct Policy warning will be issued and guests may be subject to disembarkation at their own expense for onboard drone usage
- 4. Drones are not to be operated on either of Royal Caribbean's private destinations: CocoCay, Bahamas or Labadee, Haiti,

#### 2.3 What should I do if my property is lost, delayed or damaged during my cruise?

This section applies in relation to any loss, delay or damage to property which occurs during your cruise or whilst getting on or off the ship or whilst using any services provided or arranged by us except for any claims in relation to any valuable or important item (see section 2.1 above) or in relation to air travel including the process of getting on or off the aircraft (see section 2.4 below). It is our guests' responsibility to remove all of their belonging from their stateroom when they depart their cruise. If an item is left onboard, whilst we will assist you in trying to recover the item if we are unable to do so then we cannot be held responsible and we will refer you to your travel insurance to make a claim for the item Please note that items left behind may be destroyed

You must tell us about the problem as soon as possible. If you discover the loss, delay or damage when on board, you must immediately report it to the Guest Relations Desk. The time limits for notifying any loss, delay or damage, and the maximum amount which will be payable by us or the supplier concerned are as follows:

Any damage or delay, which is apparent, must be notified to ourselves and the supplier of the service concerned (if it is not us) before or, at latest, at the time of departure from the ship or, for other services, whilst using or at the end of using those services. Any loss, damage or delay, which is not apparent, must be notified to ourselves and the supplier of the service concerned (if it is not us) within 15 days of departure from the ship or the end of your using the service in question. If you can prove tha the damage delay or loss was our fault or the fault of the supplier of a service that we agreed to arrange as part of your holiday, we will compensate you for the loss or damage you can prove you have suffered as a result, subject to and in accordance with The Athens Convention, However, the maximum we will have to pay you for any damage, delay or loss in these circumstances is the maximum which is payable in respect of cabin luggage under The Athens Convention.

This will also be the case where any property is damaged, delayed or lost whilst not on board or getting on or off the ship but using other services (apart from air travel) which form part of the holiday we have contractually agreed to provide.

In all cases, you must take account of navments received from any airline and/or other supplier in connection with your claim. You must also give us details of any relevant insurance coverage vo hold. In appropriate cases we are entitled to ask you to reduce your claim by the amount received from any/all insurance companies.

#### 2.4 What should I do if my property is lost, delayed or damaged during air travel?

Any damage, destruction, delay or loss suffered during any travel by air (including the process of getting on and off the aircraft) must he notified to our UK office and the airline at the time of discovery or, in any event, in writing within 7 days of the end of the flig concerned for damage destruction or loss or within 21 days of the luggage being made available for you in the event of delay. Guests with flights booked via Celebrity Cruises® should also contact our Guest Relations team on-board who will be able to assist. The maximum we or the airline will have to pay you in the event of any damage, destruction, delay or loss of luggage or property is the most which is navable under the relevant international convention or regulation. We will only be liable for any air travel that has been booked as part of a standard fly cruise package or build your own package that incorporates flight services. For most internationa flights, this will be the Montreal Convention 1999. Where the Montreal Convention 1999 applies, the maximum we or the airline will have to pay you at present for loss, destruction, damage, delay of luggage is the maximum payable under the Convention. We and the airline will not be liable to pay any compensation in the case of delay affecting luggage if we or the airline can prove that

the airline took all measures that could reasonably be required to avoid the delay or that it was impossible for the airline or its employees to take such measures.

In the case of damage, destruction, delay or loss of luggage, if we or the airline prove that the damage, destruction, delay or loss was caused or contributed to by the negligence or other wrongful act or omission of the person claiming compensation, or the persor from whom he or she derives his rights, we and the airline will not be liable for the damage, destruction, delay or loss, to the extent that such negligence or wrongful act or omission caused or contributed to the damage, destruction, delay or loss,

Subject to the above, we and the airline will only be liable for destruction or loss of, or of damage to, checked luggage on the condition only that the event which caused the destruction, loss or damage took place on board the aircraft or during any period within which the checked luggage was in the charge of the airline. However, neither we nor the airline will be liable if and to the exten that the destruction loss or damage resulted from the inherent defect, quality or vice of the luggage. In the case of unchecked luggage including personal items, we and the airline will only be iable if the damage resulted from the airline's fault or that of its employees or agents.

In all cases, you must take account of payments received from any airline or other supplier in connection with your claim. You must also give us details of any relevant insurance coverage you hold. In appropriate cases we are entitled to ask you to reduce your claim by the amount received from any insurance companies.

### 2.5 What is my luggage allowance?

The maximum luggage allowance for guests boarding our ships is 90kg per quest. (with the exception of Celebrity Xpedition® Class). nowever, airlines also impose their own baggage allowance, with which you must also comply, this is usually less than the cruise allowance. Please note if you are sailing on a transatlantic cruise and you have booked a fly cruise package, that your luggage allowance will be limited to the lower allowance, specified by the airline. Some guests may be aware that the baggage allowance is 20kg, but may not be aware that they are allowed one bag only at 20kg. Any additional bag will incur charges. There are always restrictions on the amount, size and weight of the luggage you may take on any flight, in particular where we are usi scheduled services. We strongly recommend that you check with the airline for confirmation of your baggage allowance as in some instances baccace allowance can be limited to as little as 15kg If you have booked a cruise to the Galanagos Islands onboard a Celebrity Xpedition Class ship, please note that air carriers flying between Quito and Baltra typically limit the baggage allowance per quest to one checked piece of luggage not exceeding 20kgs and a small carry-on bag. The carry-on bag needs to be less than 7kg/15lbs and the dimension size is 19 x 13 x 8 inches. All lungage allowances are subject to variation by the airline concerned and you may be charged additional costs by the airline for excess uggage. Recently many airlines have reduced the number of free pieces of checked baggage you can take on transatlantic flights. Please check with your airline for details. Please note, we reserve the right to strictly enforce the luggage allowance limitation.

2.6 What are the passport and visa requirements for my holiday? If you are a British citizen (including children and infants), you must have your own full 10 year (5 year for children) passport which is valid for at least 6 months after your expected return date to the UK. Guests holding non British passports should check with relevant embassies. It is no longer possible for children to be included on their parent's passport. Obtaining a full British passport presently takes approximately 4 to 6 weeks, but you should allow longer at busy times of the year. If you or any ember of your party is 16 or over and haven't yet got a passpor our recommendation is that you should apply for one at least 6 weeks before your holiday. The Passport Service has to confirm your identity before issuing your first passport and will ask you to attend an interview in order to do this. All quests should check with the relevant embassy prior to travel for the most up to date information on passenger requirements.

Please note that there may be a visa requirement for your cruise particularly if you are visiting countries in the U.S., Asia, the Middle East. China. India. and Australia. We suggest that you contact /isaCentral for advice and to purchase the most up to date visa requirements for your cruise. Alternatively you may instead visit the relevant embassy in person to arrange the necessary visa. Established in 1997 VisaCentral is the largest visa agency in the UK and is part of the larger CIBT group of visa experts. This online service contains up-to-the-minute information on specific visa requirements for all nationalities to all destinations, and handles r a million possible visa requirements. Travellers do not have the expense of travelling to an embassy or the hassle of standing n a queue. To make sure you know about the visa requirements for your destination, please go online to www.visacentral.co.uk/ celebritycruises. VisaCentral are pleased to offer discounts to Celebrity Cruises guests when booking online through the above web link. At the time of going to print, the visa requirements for UK passport holders are as follows

United States - If you are travelling to the USA under the Visa Waiver Program, you and all members of your party (including children) must ensure that your passport is an e-passport with an electronic chip. For more details on passports, please ask at the time of booking or contact the UK Passport Office. Please note: that this information is particularly subject to change and you must check the up to date requirements in good time before departure. Please note: Certain persons may not be eligible to enter the United States visa free under the Visa Waiver Programme. These include, but are not limited to, people who have been arrested, even if the arrest did not result in a criminal conviction and those with criminal records, (the Rehabilitation

of Offenders Act does not apply to U.S. visa law) etc. If you are in any doubt whatsoever as to whether you can travel under th Visa Waiver Program you are strongly advised to check on the US Embassy website https://uk.usembassy.gov/ before you book your holiday with us

Be advised that it is a mandatory requirement that to be eligible to board any cruise or flight which will call at a U.S. port of entry. Puerto Rico or the British Virgin Islands, all individuals intending to travel have either a valid visa, a Permanent Resident Card (Green Card) or a valid Electronic System Travel Authorisation (ESTA). UK nationals are eligible to apply for an ESTA under the Visa Waiver Program. ESTA is an automated system operated and managed by U.S. Customs and Border Protection (an agency of the Department of Homeland Security) and is used to determine whether intended travel by an individual to the United States, Puerto Rico or the British Virgin Islands (including transit stops) poses any perceived security risk to the United States. As such ESTA determines the eligibility of certain foreign visitors to travel to the United States under the Visa Waiver Program (VWP).

To apply under the Visa Waiver Program, please log on to the at https://esta.cbp.dhs.gov/esta and provide the biographical and eligibility information required. A fee is payable on making an application. Please print off a copy of the ESTA fo each member of your party as for cruise check-in, you will need to present this ESTA approval at the pier when checking in for a cruise that will call/finish at any U.S. port. Puerto Rico or the British Virgin Island. Please note that entry to the United States will be finally determined by its own border officials on entry.

Airlines will also automatically check that passengers have the necessary ESTA approval or documentation to be eligible to travel and will require UK nationals who do not have a valid Greer Card or visa to apply for their ESTA prior to being able to check n. We strongly recommend that you complete the ESTA as soor as possible but in any event prior to arriving at the airport as any failure to obtain an ESTA is likely to result in the airline denying hoarding Please note that we cannot accept any responsibility if ESTA applications are rejected by U.S. Customs and Borde Protection, Where an ESTA application is rejected, affected individuals will need to apply for a visa via the U.S. Embassy to travel to the United States. Passengers are also advised that o arrival into the U.S. customs staff will also require that a digital photograph be taken of all travellers, and they will have to also provide electronic finger prints. VisaCentral can also assist you with an ESTA application.

China - Visa is required prior to departure. In some cases, ocean cruise passengers may be exempt.

If you apply for a visa in advance of departure. VisaCentral can assist you. Please visit www.visacentral.co.uk/celebritycruises for the visa information and instructions.

Australia - An e-visa or ETA (electronic) visa is required prior to departure. VisaCentral can assist with the processing of your visa. Some quests over the age of 75 years old may not be eligible for an e-visa or eTA and will have to obtain a full tourist visa in advance of departure. This visa can take several weeks to obtain.

Oman - A group visa will be issued onboard upon submission of the quest manifest. Guests are not required to do anything to be included in the group visa. For stays over 24 hours, there will be a visa charge of approx. \$15 per guest. Please note this service is not available to Israeli citizens.

Turkey - British nationals need an e-visa to enter Turkey excent for cruise ship passengers with 'British Citizen' passports entering the country for a day trip, remaining in the port of embarkation an returning to the ship the same day. If you are flying into Turkey to start your cruise there, you must apply for your e-visa in advance of entry

British Citizens can get an e-visa in advance online via https:// www.evisa.gov.tr/en/ (if you're visiting as a tourist or on business) or from the Turkish Consulate in London. VisaCentral can assist with the processing of your e-visa.

Canada - If you are flying to Canada to start your cruise there, you must be in nossession of an eTA: this must be obtained in advance of arrival. If you are entering Canada on board a cruise ship, you do not have to obtain the eTA. VisaCentral can assist with the processing of your eTA visa.

India - A tourist visa is required prior to departure for entry to India. Ocean cruise passengers are also currently eligible for an e-Visa.

Indonesia - A visa can be obtained on arrival for a fee. Passport 6 months minimum validity is required.

Israel Janan Singanore South Korea Thailand Malaysia Montenegro, Croatia and Slovenia - Visas are not required for UK passport holders.

Russia - Guests who wish to sightsee independently or sightsee outside Celebrity Cruises shore excursion hours MUST obtain an individual Russian Tourist Visa before leaving home. Russian Tourist Visas cannot be issued during your cruise. Guests who have not purchased a shipboard organised shore excursion and do not possess a valid Russian Tourist Visa will not be permitted ashore. Currently, all travellers applying for a Russia visa in the UK must provide biometric data (i.e.: scanned fingerprints) as part of the application procedure. VisaCentral can assist with the processing of your Russia visa

Guests participating in one of our shore excursions and/or private car/van arrangements will be covered by our group visa for the duration of the shore excursion.

Vietnam - Our shins will assist all quests to secure this visa upon arrival and will charge a one-time nominal fee of \$6 USD to the quests onboard account. This Visa fee includes a processing charge by our local representative

Guests wishing to stay overnight after 12 midnight ashore will be charged an additional Visa fee of \$28 USD. US Citizens who disembark the vessel will require to pay the visa fee of \$155 USD if they are extending their stay in Vietna

Sri Lanka - An electronic visa (eTA) is required and must be obtained in advance of departure. New Zealand - From 1st of October 2019 international visitors travelling to New Zealand will need to request an Electronic Travel Authority (FTA)

IMPORTANT Guests holding a UK passport issued in the Isle of Man or the Bailiwicks of Jersey or Guernsey should also check their entry requirements as these differ in some countries as they may not be recognised as full UK passports.

Please also note that where there is a requirement to have a visa to travel to a particular country, even if a guest chooses not to disembark the shin in that country. The only exception to this rule is Russia where a guest is able to stay on the ship in St. Petersburg and does not need to obtain a visa. You must ensure that all guest names (including any middle names) are exactly the same as they appear on the cruise ticket as in their passport. If there is any difference, you may be refused entry onto your flight/ cruise. Passport and visa requirements may change and vary by destination. We regret we cannot accept any liability if you are refused entry onto any flight or into any country, or otherwise suffer any difficulties or incur any costs as a result of not having the correct passport and/or any required visa(s). It is the sole responsibility of the quest to identify and obtain all required travel documents and have them available when necessary. These appropriate valid travel documents such as passports visas, inoculation certificate, letters for unaccompanied minors and family legal documents are required for boarding and re entry into the United States and other countries. Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring proper documentation. Certain Port Authorities may from time to time ask to see photo identification when you depar the ship during the cruise. We strongly suggest that you take a pcopy of your passport in addition to your passport itself with you on holiday and carry the photocopy with you each time you depart the ship, separately to your passport, in order to minimise any inconvenience this may cause and to help with any situation where a passport is lost or stolen.

These requirements should act as a guide only and are subject to change at any time (Often there are requirements on passnort validity length, even where a visa is not required). For updated advice please contact us, your travel agent, VisaCentral, or the Foreign and Commonwealth Office. Alternatively you may instead visit the relevant embassy in person to arrange the necessary visa. Please note: that the above visa advice is for UK passport holders only. Guests who hold other nationality of passports should check with either VisaCentral or with the relevant embassy of each por of call. Where visas can be purchased onboard, quests are asked to complete the online check-in process, including all mandatory information at celebritycruises.co.uk in advance of their sailing. Completing this information will significantly speed up the process for you and will avoid any possible delays and queues on the shin

#### 2.7 Are there any formal health requirements?

Please contact your G.P. for advice and the most up-to-date health requirements for all destinations featured in this brochure at least 8 weeks prior to travel. Information on health is also contained in the Department of Health leaflet T6 (Health Advice for Travellers) available from your local Department of Health Office and most Post Offices. Further travel advice can be found on www. fitfortravel.scot.nhs.uk and www.nathnac.org/ For Europear holidays, you will need a European Health Insurance Card (EHIC) to receive healthcare that becomes necessary during your visit to an EEA country or Switzerland free or at a reduced cost and you should obtain one prior to departure. All E111 forms ceased to be valid on 31 December 2005. You can obtain an EHIC card online a www.ehic.org.uk or by calling the EHIC Applications Line on 0845 606 2030 (call charges may apply) or by post - pick up an EHIC application pack from your local Post Office branch. Cards should be delivered within 21 days. Please note - limitations on the use of the EHIC card apply. The EHIC card will enable you to receive medical assistance in an EU country but is not an alternative to travel insurance which we strongly recommend you obtain as soon as you make a booking.

Celebrity Cruises welcomes pregnant guests but will not accept quests who will enter their 24th week of pregnancy by the beginning of, or at any time during their cruise holiday. Please check our website for full details. To ensure a healthy sailing we request that guests complete a questionnaire at check-in to confirm if they are suffering from or showing symptoms of gastrointestinal type illness or other illnesses that spread easily from person to person.

### 2.8 What if I cannot travel?

In the event you wish to transfer your booking to another party, you must notify us in writing at least 7 days prior to the departure date. In the event that there are any increased costs in making such changes e.g. flight cancellation and rebooking fees. istrative fees or other charges or costs deriving from such transfer, both you and the other party shall be jointly liable to pay those fees, charges or costs.

#### 3. From plane to port

3.1 How do I get to my cruise?

On our standard fly/cruise package holidays, we offer flight departures from a selection of UK airports. Connecting UK domestic flights are also available from a selection of regional airports. Some flights may incur a supplement which will be

advised at the time of booking. Please note that we are not always able to offer a direct flight to our guests as this is subject to the airlines schedules and availability.

Where you build your own package, if you require transfers you will need to add them to your booking as these are not added automatically. Please also note that where you are building your own package some flights may not necessarily return to the same airport in the UK e.g. a return flight to London Heathrow as opposed to London Gatwick so please check your details carefully before paying for your booking

All flights are also subject to the following conditions:

All flights are subject to availability and the conditions of carriage of the applicable airline which may be viewed on the airline's dedicated website or are available on request

Whilst the dates of your outward and return flights will be advised at the time of booking, the flight timings and/or routing may not be shown on your Confirmation Invoice Elight timings shown on your confirmation invoice are for guidance only and may change. You confirmation invoice will show the latest planned timings. Your actual flight timings will be shown on the Air Arrangements page of your cruise e-docs, which you should check carefully as soor as you receive these. We may not be able to inform you of your flight timings and routing for bookings made more than 10 months before departure. Please note that your booked flight may not be the most direct route and may also involve multiple stops on route to your destination, which may involve you disembarking from the aircraft. Please also note that where guests who are travelling together but booked on different booking numbers, we cannot guarantee that we will be able to book the same flight itinerary, as this is subject to availability.

This information will be provided as soon as we are in a position. to do so. A contract between us will come into existence when we send out the Confirmation Invoice, even when we are unable to provide flight timings.

Whilst we endeavour to book the best connections between flights, a wait may be experienced at connecting airports.

We are not always in a position to confirm the route service (scheduled or non-scheduled), airline, aircraft type or the airport of destination, which will be used in conjunction with any flight included in your holiday. When this information is provided at the time of booking or subsequently, it is subject to change (including the substitution of non-scheduled flights for scheduled air services and/or re-routing of air travel due to scheduled air services being withdrawn or changed or being unavailable). Any such change will not entitle you to cancel or change to other arrangements without paving our normal charges.

In any event the actual flight times will be those shown on your tickets, which will be dispatched to you approximately four weeks before departure. You must accordingly check your tickets very carefully immediately upon receipt for confirmation of correct flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs.

Any amendments to your flight or other arrangements will be subject to availability and will incur an administration charge of £35 per person along with any additional costs and charges incurred by us or imposed by the airline or other supplier. If you flight tickets have been issued, standard airline cancellation penalties will also apply. In some cases, these could be the full . cost of the ticket.

If you wish to travel on a particular carrier, flight routing, if you departure and/or arrival date differ from the standard flight inclusive package, a Custom air fee of £20 per person may be payable along with any additional costs and charges incurred by us or imposed by the airlines.

#### 3.2 What class of flight seat/ticket is booked?

Unless you book and pay for an upgrade, you will fly economy class. Please contact your Airline directly to pre-book your seats and note that there may be occasions when the Airline are unable to assist due to the fact that you may be travelling on a Group, seat block allocation. If you choose not to contact your Airline in advance of travel then we would recommend that you check in early for your flight, as flights are often full and your choice of seats may not be available. Please note that only fully fit and ablebodied quests may occupy exit row seats on aircraft. Emergency exit seats will therefore only ever be assigned at the discretion of the airline at check-in.

Some flights will involve a change of aircraft. Where applicable and we are in a position to notify you, this information will be shown on your Confirmation Invoice. The flights used in conjunction with our cruises may be based on special fares and may not be by the most direct route. Flights may have at least one refuelling and/or other stop and this may not be shown on your confirmation invoice. Flights will either be by scheduled or nonscheduled service. All airlines operate a non-smoking policy. Please note we do not guarantee 'travelling with' guests will

be confirmed on the same flight arrangements, although we endeavour to meet this special request

We/the airline will endeavour to satisfy any special service(s) requests such as special dietary requirements meet and assist and wheelchair assistance. Regrettably we/the airline cannot quarantee your request. Some medical assistance and some special meal requests may incur a charge by the airline, which will be invoiced accordingly. Please note that any request of this nature should be advised at the time of booking and confirmed n writing at least 45 days prior to your sail date. Please email airsupportuk@celebritycruises.com. Not meeting any special request for any reason will not be a breach of contract. Please note: Airlines may at their discretion refuse to carry passengers with certain medical conditions. You must provide details of all

medical and physical conditions, which affect you, and/or any member of your party at the time of booking. See also sections 4.3. 5.2 and 5.6 below.

Please note: The ability to pre-book your seats and complete online check-in varies between airlines and ticket class. Please visit your airline's website for details.

#### 3.3 What if I want to upgrade my standard air arrangements?

Subject to availability and paying any applicable difference in price, you can arrive in style by upgrading your flight. If you are interested in upgrading your flight to a destination featured in this brochure, please notify your Personal Cruise Specialist at the time of booking and we will provide details at that time or your request will be passed on to the Air Sea department. Please note that the upgrade package may differ from the upgrade package offered by the airline

#### 3.4 What if my flight is delayed?

Regrettably, flight delays do occasionally occur. In this event the airline concerned may provide you with refreshments, and if necessary may provide overnight accommodation depending on the expected length of the delay, the time of day and the airport in question. We cannot accept any liability for any delay which is due to any of the reasons set out in section 5.7 below (which includes the behaviour of any passenger on the flight who or example fails to check-in or board on time). If your flight is delayed, we will assist fly/cruise quests by looking at alternative flights, subject to availability. Cruise only guests who have made their own arrangements will need to contact their travel provider for assistance

Please note: If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline in circumstances which would entitle you to claim compensation against the airline under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004 or the Montreal Convention, you must pursue the airline for the compensation due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of you entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations or the Montreal Convention. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. If your airline does not comply with these rules you should complain to the Civil Aviation Authority Advice on making a complaint is available at www.caa.co.uk

#### 3.5 When will I get an ATOL Certificate?

If you book a fly cruise package holiday with us directly via our UK website, we shall provide you with a Confirmation Invoice and ATOL Certificate (Package) via email as soon as you hav booked. If however you make a booking for a fly cruise holiday by calling our call centre, we will send the Confirmation Invoice and ATOL certificate to you by post or, if you confirm your email address to us at the time of making a telephone booking, we wil send these documents to you immediately by email. Sometimes the ATOL Certificate we supply to you may state that the flights are yet to be assigned, in which case, as soon as your flights are allocated, a new ATOL Certificate will be issued to you. Likewise if any details change of your holiday that changes the details in the ATOL Certificate we will issue a new ATOL Certificate to you which will replace and supersede the previous one. Where you book a fly cruise holiday through a travel agent, your travel agent shall provide you with the ATOL Certificate either on our behalf or on its own account. Please ask for this document and keep this document safe with your travel documents when you travel

#### 4. On hoard shin

#### 4.1 What are the dining arrangements?

You have a choice of several seatings for meals in the Main Dining Room. Please request your preferred seating and table size at the time of booking. We cannot accept any bookings which are conditional on your preferred seating being or becoming available before departure. If you cancel because your preferred seating s not available (whether or not this was confirmed at the time of booking), our normal cancellation charges will apply. Seating requests cannot be guaranteed. Your table number will be confirmed in your stateroom at the start of your cruise. Dining times may vary slightly on port days due to shore excursion departures. Celebrity Select Dining<sup>SM</sup> (open seating) is now offered fleet wide offering guests flexibility with their evening dining. You can decide when you would like to dine between the hours of 18:00 and 21:30 (may vary by itinerary) each evening much like a regular restaurant, however, we strongly encourag reservations to ensure the best service and to avoid any potentia wait times. You can also reserve your dining times in advance of your cruise through our website's 'Manage my Booking' section Celebrity Select Dining is subject to availability. Should you wish to book this option, then please contact your travel agent or if booked directly with us please contact your Personal Cruise Specialist on 0844 472 2002 (calls cost 7p per minute plus your phone network's access charge) who will be happy to help you.

### **BOOKING CONDITIONS**

#### 4.2 What about special diets?

Celebrity Cruises® can accommodate the following special diets on board: vegetarian, diabetic, low-fat, low-sodium, lowcholesterol diets. Other special diets such as kosher meals gluten-free and lactose-free may be available upon advanced request. Note: Kosher meals are pre-packed and are only available for dinner in the Main Dining Room. Please note that Kosher food and other special meal requests may not be the same standard and offer the same range as the food provided under the general menu. Standard kosher meals must have been requested on the quests booking in advance. Please submit your dietary request writing at least 90 days prior to your sail date giving as much detail as possible as to your particular requirements. Please email specialistservicesuk@celebritycruises.com. We will endeavour to accommodate reasonable requests, although we cannot guarantee we will be able to meet requirements. Please ask your travel agent for further information.

Please note that whilst we are able to take requests for specific dietary requirements and take note of food intolerances, this is confined to the Main Dining Room on each ship. We are unable to guarantee or accept responsibility that the food served in any other food establishment on board ship will be able to cater for specific dietary requirements and food intolerances.

### 4.3 What about Special Services/Requirements?

We seek to assist those passengers with disability and reduced mobility by making reasonable endeavours to cater for those with special services/assistance requirements. For those with disability or reduced mobility we will seek to ensure comfortable travel through airports, piers and on board by liaising with airlines, port agents, hotels, transport companies and of course our ships to make any reasonable and necessary arrangements for assistance for genuine medical reasons.

Please advise us in writing of any special requirements you may have at the time of booking e.g. the carrying of any special medical equipment, assistance animals, wheelchairs, assistance at the airport/port/on board or relating to ship or hotel accommodation at the time of making a booking. We will also provide with your first Confirmation Invoice a 'Guest Special Needs' form (also available on our website) which we ask you to complete and return to us no later than 90 days before travel as this gives you the opportunity to consider and davise us in detail of any special requirements you may have in writing.

Where we cannot provide appropriate support or the services as requested we will advise you as soon as possible. The request/ information can either be emailed to specialistservicesuk@ celebritycruises.com or posted to Guest Services Unit at Celebrity Cruises, Building 3, The Heights, Brooklands, Weybridge, Surrey K113 0NY. Should your needs change after booking or you become aware that you need assistance as described above you must notify us immediately and we will make reasonable efforts to assist you at that time.

Based on the information you provide about any special needs you may have, we will assess the suitability of the trip based on those needs as we owe you a legal a duty of care to ensure you are reasonably safe whilst in our care. If we consider that, because of your special needs, your booked holiday is unsuitable, we will make contact with you as soon as possible after you have provided information to us about your needs to explain our reasons and assess any possible alternatives.

For all potential guests considering cruising with Celebrity Cruises, please feel free to make contact with us in advance of making a booking to discuss with us any special needs. We can then advise on an informal basis if we consider your chosen cruise is suitable. Please note that any sensitive personal information you provide to us will be treated in the strictest confidence.

#### 4.4 Can a special request be guaranteed?

Regrettably, no. If you have a special request, please give details in writing to your travel agent or us (if booking directly) at the time of booking. Whilst we and our suppliers will endeavour to meet reasonable special requests, we regret we cannot guarantee that we/the supplier will be able to do so. Not meeting any special request for any reason will not be a breach of contract. If a special request can only be met at an additional cost, except where contrary to the requirements of applicable law, that cost will either be invoiced prior to departure or will be payable locally. Confirmation that a special request has been noted and passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met.

Unless specifically agreed by us in writing at the time of booking, we cannot accept any booking that is conditional on a special request being satisfied. Such bookings will be treated as normal bookings subject to the above comments on special requests.

#### 4.5 Shore excursions and activities.

The information contained in our brochure is correct to the best of our knowledge at the time of the brochure going to print. Our brochure descriptions may refer to activities that are available in the ports you are visiting. We have no responsibility for any such activities, which are neither run, supervised nor controlled in any way by us. These activities are provided by local operators who are entirely independent of us and we act as the agent for these operators. They do not form any part of your contract with us even where we suggest particular operators and/or assist you in booking such activities in any way unless they are expressly booked as part of your package holiday. Accordingly, we cannot accept any liability in relation to such activities and the acceptance of liability contained in section 5.7 below will not apply to them We cannot guarantee accuracy at all times of information giver in relation to such activities or about the resorts/area you are visiting generally (except where this concerns the services which will form part of your contract) or that any particular excursion of activity which does not form part of our contract will take place

as these services are not under our control. If you feel that any of the activities mentioned in our brochure, which are not part of our contract, are vital to the enjoyment of your holiday, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to resorts/area information and or such outside activities, which can reasonably be expected to affect your decision to book a holiday with us, we will pass on this information at the time of the booking. Please note: Special arrangements for those guests with reduced mobility or disability may be available on certain shore excursions that have been risk assessed as suitable. For details including any cost consequences for making those special arrangements, please email shorexaccess@rccl.com with details of any special requirements. Where applicable, please also provide wheelchair/ scooter dimensions, weight and battery type.

### 4.6 Assistance

If you are in difficulty while on holiday and require assistance with health services, local authorities or consular assistance, please call us on +44(0) 1932 834127 for information (calls cost 7p per minute plus your telephone network charge. From overseas, additional call charges may apply). Celebrity Cruises may charge a reasonable fee for such services. Onboard please refer to the Guest Relations Desk or the Medical Centre.

### 5. Additional information

5.1 What if I am travelling with a group?

Please consult your travel agent or us directly for deposit, payment, cancellation and other information. Terms and conditions for those travelling in a group are different to those that apply to individual bookings.

#### 5.2 What about quests with special needs?

u must ensure that you are medically and physically fit for travel, and that such travelling will not endanger yourself or anyone else. At the time of booking (or as soon as possible if the condition arises after booking) you must tell your travel agent (or us if booking direct) in writ ng about any assistance or requirements that you have relating to accommodation, seating or services on your holiday including medical assistance or a requirement to bring medical equipment onto the cruise. We also ask that you notify us of any medical or physical condition which will or ma require medical treatment or attention during your holiday or which nay or will affect your holiday in any way (including your use of any services or facilities) in order that we can prepare accordingly and make all reasonable efforts to accommodate you in a safe manner. Any assistance or requirements that you have relating to accommodation, seating or services including medical assistance or a requirement to bring medical equipment must be advised to us, where known at time of booking. Should your needs change after booking or you become aware that you need assistance as described above you must notify us immediately and we will make reasonable efforts to assist you at that time. Where we cannot ovide appropriate support or the services as requested we will advise you as soon as possible. Except as set out below, our ships have a limited number of accessible staterooms, equipped with features designed to help quests with a mobility disability or other disability who may find a non-accessible stateroom restrictive Guests who book these staterooms must sign and return the Guest Special Needs form we provide in order for us to ensure that they are only allocated to those quests who have a genuine medical need for them. We reserve the right to reassign g iests to a standard stateroom where there is no genuine medical need for an accessible stateroom or cancel the booking, in order to ensure the above. Please contact your Personal Cruise Specialist for further information. Please be aware that some ports of call may not have an infrastructure capable of providing accessible access

or transport for disembarking the ship. Guests who use wheelchairs must provide their own collapsible wheelchair and may find certain areas of the ship inaccessible. If you would like to bring a motorised wheelchair or scooter on board your confirmation Invoice and then send it to our Special Services department by email at specialistservicesuk@celebritycruises. com at the time of booking to provide the dimensions and battery type as limitations may apply and we may not be able to accommodate this request. Certain conditions (for example, use of tenders or some shore excursions) may prevent guests with wheelchairs from going ashore at certain ports of call.

Please note: Celebrity Xpedition® Class ships do not have any staterooms that will accommodate wheelchairs or facilities needed by guests who are dependent on oxygen or requiring oxygen therapy.

Guests affected by reduced mobility, disability or a medical condition should advise us of how this may affect them and where appropriate, such guests should consider travelling with someone who can provide necessary assistance. Please advise us at the time of making a booking of any relevant information we should be aware of and in any event we request that, if you will need special assistance, you complete the Guest Special Needs Form that will be sent to you with your Confirmation Invoice and return this to us without delay so we can assess your requirements.

We regret we must reserve the right to refuse to allow anyone to travel in accordance with applicable laws including, but not limited to, EU Regulation 1177/2010 and EU Regulation 1107/2006 which permits us to lawfully refuse a person to travel in order to meet safety requirements established by international, European Union or national law or those competent authorities, where the design of the ship or port infrastructure (including terminals) and equipment makes it impossible to carry out the embarkation, disembarkation or carriage of a guest in a safe or operationally feasible manner or where such refusal is necessary in order for us to comply with applicable safety requirements, or for air travel, the size of the aircraft or its doors makes embarkation physically impossible.

#### 5.3 Are there any age restrictions?

On ships departing from ports in Europe, Asia, South America, Australia or New Zealand, no person under eighteen (18) (a 'minor') may sail on any cruise holiday or have a stateroom on his or her own unless accompanied by a parent, a legal guardian or authorised person\* who is over the age of eighteen (18). Please note, that for any of our ships sailing from a port in the US or Canada, the minimum age for the above policy will be twentyone (21).

For minors under the age of eighteen (18) at the start of the sailing who are not travelling with at least one of their parents or a legal guardian, written authorisation for an authorised person to accompany the minor must be provided from a parent/legal guardian (see below).

Minors travelling with an adult(s) who is not the parent or legal guardian shall be required to present (a) the minor's valid nassport (b) all applicable visas and (c) \*where the minor is under the age of eighteen (18), an original legally affirmed or notarised letter signed by at least one of the child's parents/ legal guardians. Where such letter is required, the letter must authorise the travelling adult to take the minor/s on the specified cruise and must authorise the travelling adult to supervise the minor sion applicable sports waivers and permit any medical treatment that must be administered to the minor which in the opinion of the treating doctor needs to be carried out without delay A letter can be legally affirmed or notarised by a practising solicitor, notary or commissioner for oaths for a fee. If such evidence is not produced, the minor(s) concerned will not be permitted to board the ship or undertake the cruise. Celebrity Cruises® will not be responsible for any costs, expenses or losses suffered as a result either by the minor affected, the person(s) paying for their cruise (if not the minor him/herself), or any persons travelling with the ninor who decide not to continue with the holiday as a result of the failure to produce a letter of authorisation as set out above. We will not pay any compensation or give any refund to any minor who we have not permitted to board the ship, any perso paving for the minor's holiday (if not the minor him/herself), or any persons travelling with the minor who decide not to contin with the cruise themselves as a result of the failure to produce a letter of authorisation

Please note: that narent(s)/legal guardian travelling with a child who has a different surname to the parent(s)/legal guardian, will be required to produce official proof such as a full birth certificate, wedding certificate/divorce papers to prove that they are the parent(s)/legal guardian of the children concerned. Proof of lega quardianship is also required where there is a minor travelling rith their legal guardian. Individual staterooms can be booked by married couples whose minimum age is sixteen (proof of marriage is required at time of booking). Individual staterooms may only be occupied solely by minors where such staterooms are adjacent directly next door or opposite) to the stateroom of the parent or Legal Guardian of the minor. On board there are certain facilities where each entry is restricted by age. Persons using the Canyon Ranch® spa must be over the age of 18. Full details of onboard facilities with age restrictions are contained within the Daily Programme which is available from the Guest Relations Desk

The minimum age for infants to sail is six (6) months, as of the date of sailing and twelve (12) months, as of the date of sailing for Transatlantic, Transpacific, Hawaii, Australian, selected South American cruises and other selected cruises. For the purposes of this policy, any cruise that has 3 or more days consecutive at sea will require infants to be 12 months old on the first day of the cruise/Cruiseour. The health and safety of our guests is our number one priority. As such, in consideration of the limitations of the shipboard medical facility, equipment and staff, the company cannot accept waivers, releases or requests for exceptions to this policy.

### 5.4 What about advanced or delayed sailings and changes in the itinerary?

We reared we cannot quarantee that ships will call at every advertised port or follow every part of the itinerary. Itineraries may change from time to time, both before and after your sailing departs. Celebrity Cruises and the Master of the ship have the right to omit or substitute any port(s), call at any additional port(s), vary the order of call for ports, change the time of arrival at, departure from or time spent at any port of call, deviate from the advertised itinerary in any way or substitute another ship. Where possible you will be advised of any significant changes to your confirmed itinerary before departure from the UK – see section 5.5 below. Changes to the last confirmed itinerary for your cruise may become necessary after you have departed from the UK for a variety of reasons such as prevailing weather and sea conditions quest emergencies, providing assistance to other vessels and the ship being unable to operate at its normal speed(s) due to unexpected mechanical or technical problems. We will of course do our best to avoid any changes that will have a significant detrimental effect on your last confirmed itinerary. However, we cannot accept any liability in respect of any changes which result from circumstances outside our control (see section 5.10 below) or which do not have a significant detrimental effect.

#### 5.5 Can you change or cancel my holiday?

Occasionally, we have to make changes to the brochure and other details both before, and after, bookings have been confirmed and, even more rarely, cancel confirmed bookings. There may be a requirement to carry out maintenance/building works on your cruise/hotel. Where the works are likely to seriously impair your holiday, we will notify you as soon as possible. Occasionally we may also be forced to cancel a U.S. back to back cruise due to local legal restrictions preventing us from allowing you to travel on this basis but will endeavour to advise you promptly after making such a booking if this is necessary (see Frequently Asked Questions, What about Consecutive Cruise?).

Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:-(a) (for significant changes) accepting the changed arrangements

or (b) purchasing an alternative holiday from us, of a similar standard to that originally booked if available. We will offer you at least one alternative holiday of equivalent or higher standard for which you will not be asked to pay any more than the price of the original holiday. If this holiday is in fact cheaper than the original one, we will refund the price difference. If you do not wish to accept the holiday we specifically offer you, you may choose any of our other then available holidays. You must pay the applicable price of any such holiday. This will mean you paying more if it is more

expensive or receiving a refund if it is cheaper. (c) cancelling or accepting the cancellation in which case you will receive a full and quick refund of all monies you have paid to us

within 14 days of such cancellation. Please note the above options are not available where any change

made is a minor one.

What is a significant change?

A significant change is a change to your confirmed holiday, which we can reasonably expect will have a significant effect on it. Examples of significant and minor (defined below) changes are as follows:

Significant change: Examples include a cruise itinerary change from two days port of calls to two days at sea instead; a change in UK departure airport (excluding changes between local airports) and a change in the time of your outbound flight by more than 12 hours on a 14 night holiday.

Minor change: Examples include a cruise itinerary change from one port of call to another; a change from one day's port of call to one day at sea; a change in timings for any port(s) of call but the ship still calls at all confirmed ports; a change in order of ports that are visited; and a change in the time of your departure or return flight that is less than 12 hours on a 14 night holiday.

Very rarely, we may be forced by 'force majeure' (see section 5.10 below) to change or terminate your holiday after departure but before the scheduled end of your time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

#### 5.6 Can you refuse to allow me to travel?

If in our reasonable opinion or the reasonable opinion of the ship's Master or doctor, you are or appear to be unfit to travel for any reason or a risk or danger to yourself or a danger to others or behave in such a way as to cause or likely to cause danger, upset or distress to any third party or danger to property. In this situation we are entitled without prior notice to refuse to allow you to travel on any ship and to terminate your cruise holiday at any time. You may then be left at any port or place at which the ship calls without us incurring any liability. You will have to pay any compensation or give you any refund. Once your holiday has been terminated in this manner, we will not have any further responsibility towards you.

To ensure a healthy sailing, we may also request that guests who arrive at check in and are showing symptoms of gastrointestinal type illness or other illnesses that spread easily from person to person, may be asked following consultation with our medical staff to reschedule their cruise.

The same right to refuse to allow you to travel or to use any services applies where you are or appear to be unfit to travel or otherwise behave badly as set out above during any other part of your holiday.

If you have failed to give proper notice of any assistance or needs you require in accordance with section 5.2 above and in accordance with EU Regulation 1177/2010 we reserve the right to refuse to allow you to travel. Please also see section 1.3 above. On every Celebrity Cruises ship, we are committed to providing every guest with a cruise holiday that is excellent. To further ensure that you and your fellow guests receive exactly that, we have developed a set of Guest Behaviour Policies which are available on board.

IMPORTANT A violation of Celebrity Cruises Guest Behaviour Policies are cause for appropriate corrective action, including confiscation of improper materials or items, ejection of the guest from the ship or refusal to allow you to travel on or termination of future cruise bookings. These policies are subject to change without notice and without liability to Celebrity Cruises. Celebrity Cruises is free to adopt additional rules not stated in these policies.

Please tell us about any special needs you may have so we can advise you of the suitability of the selected holiday. Please note that any sensitive personal information you provide to us will be treated in the strictest confidence. If we consider that, because of your special needs, your chosen holiday may be unsuitable, we will advise you as soon as possible after you have provided information to us about your and assess any possible alternatives.

#### 5.7 What is your liability towards guests?

(1) Subject to section 5.8 below we promise to make sure that the holiday arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted holiday arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or

the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were

unforeseeable or unavoidable or 'force maieure' as defined in section 5.10 below

Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses.

Please note, we cannot accept responsibility for any services, which do not form part of our contract. This includes, for example, any additional services or facilities, which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure, and we have not agreed to arrange them. In addition, regardless of any wording used by us on our website, in any of our brochures or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you. For shore excursions, please refer to section 4.5 above. Shore excursions do not form any part of your contract with us even where we suggest particular operators/centres and/or assist you in booking such activities in any way. Accordingly, we cannot accept any liability in relation to such activities.

The promises we make to you about the services we have agreed to provide or arrange as part of our contract - and the laws and regulations of the country in which your claim or complaint occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK, which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature, which might lead a reasonable holidaymaker to refuse to take the holiday in question.

5.8 What is your limit of liability towards quests? The provisions of the Convention relating to the Carriage of Passengers and their Luggage by Sea 1974 as supplemented and/ or varied by any other applicable legislation from time to time in force including, but not limited to Regulation (EC) No 392/2009 (together 'The Athens Convention') applies to your cruise as well as the process of getting on and/or off the ship. For any claim involving death or personal injury or delay of or loss of or damage to luggage the only liability we have to you is in accordance with The Athens Convention. This means you are not entitled to make any claim against us which is not expressly permitted by The ens Convention or which is in excess of the limits provided by The Athens Convention Any claims covered under The Athens Convention must be made within the time limits set out in The Athens Convention The Athens Convention limits the maximum amount we as the carrier have to pay if found liable in the event of death or personal injury and for claims concerning luggage and valuables. Where any claim or part of a claim (including those nvolving death or personal injury) concerns or is based on an travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is, except as otherwise expressly set out in the Booking Conditions, the most the carrier or hotel keeper concerned would have to pay under the International Conventior or Regulation which applies to the travel arrangements or hotel stay in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air). Please note Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged

to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. If you have booked a cruise together with an international flight or regional flight transfer from us – please also see section 3.4 above.

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The current maximum limits that apply under the Athens Convention in the event of our liability for death or personal injury caused by a shipping incident is 250,000 SDRs (approximately £237,000) unless such is caused by an act of war, natural phenomenon, civil war, terrorism or any other exception set out in the Athens Convention. Where we are found to have been negligent this limit is increased to 400,000 SDRs (approximately £379,000). The limit of our liability for death and personal injury for non – shipping incidents is limited to 400,000 SDRs (approximately £379,000). In the event of our liability for damage and loss to baggage, where baggage is deposited with the ship, this is limited to 3,375 (approximately £3,200) and for damage and loss to cabin Jugage this is limited 2,250 SDRs (approximately £2,100).

#### <sup>rom</sup> 5.9 What happens if I have a complaint?

In the unlikely event you have a reason to complain whilst away, you must immediately notify the Guest Relations Desk on board ship and the supplier of the service(s) in question (if not us). This is to ensure that we are given the opportunity to address and to attempt to resolve any issue you raise. Any verbal complaint must be put in writing and given to the supplier and us as soon as possible. If a problem cannot be resolved to your satisfaction and you wish to follow this up you must write to us on your return to Celebrity Cruises Customer Relations Department, Building 3, The Heights Brooklands, Weybridge, Surrey, KT13 ONY, United Kingdom. You must give your booking reference number and full details of your complaint within 28 days of your return from holiday unless a different time limit applies to your claim - see sections 2.1, 2.3 2.4 and 5.8 above. We will only accent complaints from the lead name of a booking. If your complaint is written on behalf of other members of your travelling party, their full names and booking reference numbers must be clearly stated in the correspondence together with their authority for you to handle the complaint on

their behalf. If you fail to follow this simple complaints procedure, your right to claim the compensation you may otherwise have been entitled to may be affected or even lost as a result. Any dispute between us, which cannot be settled by agreement,

may be referred to the Association of British Travel Agents (ABTA) Arbitration scheme which can be used for disputes relating to alleged breaches of contract and/or negligence claims or the Association of British Travel Agents (ABTA) Conciliation Scheme which can be used specifically for disputes relating to personal injury and sickness, full details of both may be found at https://abta.com/holiday-help-and-complaints/ abtas-adr-scheme. Alternatively, where you have specifically booked online, you may choose to take advantage of the EU Online Dispute Resolution Service, full details of which are available at http://or

If you do not wish to use ABTA services, the EU Online Dispute Resolution Service or the dispute is not resolved as a result of using their services, you may go to court. We both agree that any dispute, claim or other matter arising out of or in connection with your contract or your holiday with us will only be dealt with by the Courts of England and Wales.

The contract between us is governed by English law.

We can only pay you compensation if the following conditions are met:

If asked to do so, the person(s) affected must transfer to us any rights they have against the supplier or whoever else is responsible for your claim and complaint.

The person(s) affected must agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights transferred to us. Our contact details for our Customer Relations Department are: Customer Relations Department, Celebrity Cruises, Building 3, The Heights, Brooklands, Weybridge, Surrey KT13 0NY, Tel: 01932 834127 Email: customerrelationsuk@celebritycruises.com Please note: we are able to deal with correspondence sent by email in a more timely manner than that sent by post.

#### 5.10 What about circumstances which are outside your control? Except where we specifically say otherwise in these terms and conditions, we cannot accept any liability or pay any compensation where your holiday and/or any other services we have promised to arrange or provide cannot be provided at all, or as promised or you otherwise suffer any damage or loss (as more fully described in section 5.7 above) as a result of circumstances which are outside our control ('force maieure'). When we talk about circumstances which are outside our control, we mean any event which we or the supplier of the service in question could not have predicted or avoided even after taking all reasonable care. Such events are likely to include war or threat of war, acts of terrorism or threats of such acts, riots or civil unrest, industrial action, natural or nuclea disaster, fire, adverse weather conditions, health risks, epidemics and mechanical difficulties (which we could not have anticipate or avoided despite our normal comprehensive mechanical checks) and all similar circumstances which are outside our control

In the event of unavoidable and extraordinary circumstances means that we cannot guarantee your timely return home from your cruise holiday, Celebrity Cruises shall be responsible for necessary accommodation for a period not exceeding three nights pe traveller. Such limits may vary with regard to persons with reduced mobility pregnant travellers and those with specific medical needs re made us aware of their needs at least 48 hours prior to travel. If unavoidable and extraordinary circumstances prevent us from completing the voyage, and we notify you of this without undue delay before the start of the package commences, we will have no liability to you save for a refund of the amount paid for the holiday within 14 days. We will not be deemed to have unduly delayed advising you of the cancellation (i) 20 days before the start of the package in the case of trips lasting more than six days. (ii) 7 days before the start of the package in the case of trips lasting between two and six days and (iii) 48 hours before the start of the package in the case of trips lasting less than two days.

### **BOOKING CONDITIONS**

#### 5.11 Brochure validity

You must ensure that you are using an up-to-date brochure when you book your holiday. We cannot accept any liability whatsoever any mistakes and/or any incorrect/inaccurate information which results from the use of an out of date brochure

### 5.12 What other conditions apply to my holiday?

Airlines, hotels, lodges, rental companies and our other suppliers have their own conditions, which will apply to your day, we strongly recommend that your refer to these. Some of these conditions may limit or exclude the airline's or other supplier's liability to you, often in accordance with International Conventions, Copies will be available from our suppliers.

### 5.13 Is my money safe?

A. Standard Fly/Cruise, Build Your Own Package (incorporating flights), Celebrity Cruise & Stay Package Holidays Celebrity Cruises Inc. and RCL Cruises Ltd both hold an Air Travel

Organisers Licence (ATOL number 10486 and 10372 respectively) issued by the Civil Aviation Authority ('CAA'). This means that if you purchase a Celebrity Cruises flight inclusive cruise holiday (where flights are arranged by Celebrity Cruises® Inc. or RCL Cruises Ltd), in the unlikely event of our insolvency, the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. You will receive a confirmation invoice from us confirming you arrangements and your protection under our Air Travel Organisers Licence numbered either 10486 or 10372.

All the flight inclusive cruise holidays in our brochures and on our website are financially protected by the ATOL scheme under our applicable ATOL number. When you pay you will supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. For more information about financial protection and the ATOL Certificate go to http://www.atol.org.uk /ATOL Certificate. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you.) You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to the alternative ATOL holder. However, you also agree that in some cases it will not he possible to appoint an alternative ATOL holder in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If you have booked a Celebrity Cruises flight inclusive cruise holiday via one of our authorised travel agents, all monies you have paid for that booking will be protected by the above arrangements regardless of whether that travel agent becomes insolvent before or after we have issued our confirmation invoice In this event, you will be required to pay any outstanding balance due (if any) directly to us (or any other travel agent nominated by us) in accordance with these booking conditions in order to receive your holiday. If you have booked a Celebrity Cruises flight inclusive cruise holiday via one of our authorised travel agents you should receive from the travel agent a confirmation invoice issued by us which shows that we have arranged the flights as well as the cruise part of the holiday

Where a travel agent acts as our agent for a booking, any payments of money accepted by the travel agent from you is held on behalf and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the travel agent's obligation to pay such funds to us as ATOL holder for so long as we do not fail as a business.

If we as ATOL holder fail as a business, any money held at that time by the travel agent acting as our agent, or subsequently accepted from you by the travel agent is and continues to be held by that travel agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us as principal ATOL holder.

If we, or the suppliers identified on your ATOL certificate. are unable to provide the services listed (or a suitable alternative through an alternative ATOL holder or otherwise) for reasons of insolvency the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising of or relating to the non-provision of the services including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme

B. Cruise-Only Holidays. Build Your Own Package. Celebrity Cruise

& Stay Packages (not incorporating flight services) Celebrity Cruises Inc. and RCL Cruises Ltd are both members of ABTA with membership numbers Y4358 and L8357/Y3001 respectively. ABTA and ABTA members help holiday makers get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street. London. SE1 9EQ. Tel: 020 3117 0500 or www.abta.com. When you book a Celebrity Cruises cruise-only holiday via one of our authorised travel agents, all monies you pay for that booking will be held by the travel agent on your behalf until we issue our confirmation invoice. Until that point, your monies are not protected by our ABTA membership or any other arrangement. We therefore recommend that you use a travel agent who offers their

own financial security arrangements so that in the event that the travel agent becomes insolvent before we issue our confirmatio invoice all monies that you have paid to that travel agent will be refunded to you

In the event that our authorised travel agent becomes insolvent after we have issued our confirmation invoice, then all monies you have paid to that travel agent for that cruise only holiday are protected by our ABTA membership. You will be required to pay any outstanding balance due (if any) directly to us (or any other travel agent nominated by us) in accordance with these booking conditions in order to receive your holiday.

If you have booked a cruise-only holiday with us you should expect to receive from the travel agent a confirmation invoice issued by us, which shows that we are responsible for the cruise part of your holiday only

Please note, for the purpose of ABTA protection, this will include any additional components including any on shore hotel accommodation and/or ground transfers arranged by us as part of your cruise booking with us. Where there is a flight element to your pooking this will be protected by virtue of our ATOL protection (see above)

#### C. Cruise-Only Holidays plus other services arranged by your travel agent or tour operator

You may book a Celebrity Cruises cruise-only boliday in conjunction with other services (such as flights, on shore accommodation and/or ground transfers) which are arranged or provided by a travel agent or tour operator ('travel organiser') with whom you book. In this situation, your contract for your entire holiday including the cruise and all other such services and arrangements will be with your travel organiser and not us. Your noliday will not be protected by our ATOL or ABTA membership. Instead, you must check that your travel organiser has their own ATOL (if your holiday includes any flight(s)) or other appropriate financial security arrangements to protect all monies you pay to that organiser for your holiday and to repatriate you if already abroad (if applicable) in the event of their insolvency.

You should receive a confirmation invoice and an ATOL Certificate if your holiday includes flights issued by the travel organiser showing that they are responsible for providing all elements of vour holiday.

In the event of insolvency of the travel organiser before we have received full payment from them for the cruise only element of your holiday, your cruise only booking may be cancelled and ve will be under no obligation to provide you with that cruise or any refund or any compensation. In such circumstances, you should seek compensation from the financial security arrangements (if any) that the travel organiser has made further information visit the appropriate websites: For www.atol.org.uk or www.abta.co.uk

#### 5.14 Price and brochure accuracy

Celebrity Cruises policies and procedures are constantly evolving. At the time of printing, all details listed in this brochure were correct. Please note: The information and prices shown in this brochure may have changed by the time you come to book your holiday. Whilst every effort is made to ensure the accuracy of the brochure and prices at the time of printing, regrettably errors do occasionally occur. You must therefore ensure that you check all details of your chosen holiday with your travel agent, or with us direct, at the time of booking.

We shall notify you and seek your consent prior to confirming your booking of any variation in any published booking terms, including changes to your deposit or cost of travel.

#### 5.15 Common Interest Groups and Immersion Sailings.

From time to time we may have various common interest groups onboard attending for example conventions, conferences, seminars, training courses, competitions, tournaments or specialty holidays such as cookery and dancing courses. These groups may take place on the dates when you are sailing with us. While we envisage that this will not affect the overall normal dayto-day operation of the ship, there may be occasions when certain facilities are unavailable to you whilst these groups are on board. Some sailings are sold by the regional country market for that itinerary in higher numbers, so there may be a large majority of that region's guests on that sailing, such as Celebrity Silhouette® sailings from Southampton, which will be largely sold to the UK and Irish market. These sailings are known as Immersion sailings and this means that the product will be tailored to the local market onboard in terms of language, food and entertainment. However English language will always be used onboard all of our ships for any onboard announcements, onboard programmes and menus.

#### PRIVACY STATEMENT

For the purposes of Regulation (EU) 2016/679 of the European Parliament and of the council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation), and any associated legislation RCL Cruises Ltd is a Data Controller. In order to process your booking, we need to collect certain personal details from you. These details will include, where applicable the names and addresses of party members, credit/debit card or other payment details and special requirements; such as those relating to any disability or medical condition, which may affect the chosen holiday arrangements, dietary restrictions and religious beliefs which you may disclose too us. We may also need to collect other personal details such as your nationality, citizenship, gender and passport details in addition to the details mentioned above. If we need any other personal details, we will inform you before we obtain them from you

We need to pass on your personal details to the companies and organisations that need to know them so that your holiday can be provided (for example your airline, hotel, the ship operator other supplier, credit/debit card company or bank). We may also be required, either by law or by applicable third parties (such as Immigration Authorities) to disclose your details fo various reasons: for example in the interests of protecting national security.

Such disclosure of personal details will only be made if permitted by the Data Protection Act 2018 or General Data Protection Regulation (as applicable) and any associated legislation. Such companies, organisations and third parties may be outside the European Union, Norway, Iceland or Liechtenstein if your holiday is to take place or to involve suppliers outside these countries. We would also like to store and use your personal details for future marketing purposes. (for example sending you a brochure o details of a promotion) All details you give us in connection with your booking (including those relating to any disability or medical condition or your religious beliefs) will be kept confidential. However, we will use only names and contact details for marketing purposes. You can write to the Marketing Department at RCL Cruises Ltd if you wish to not receive marketing and promotiona material from us

We are entitled to assume you do not object to our doing any of the things mentioned in this statement unless you tell us otherwise in writing. Except where expressly permitted by the Data Protection Act 1998 or the General Data Protection Regulation (as applicable) and any associated legislation, we will only deal with the personal details you give us as set out above unless you agree otherwise. We have appropriate security measures in place to protect this information

You are generally entitled to ask us (by letter or e-mail) what details of yours are being held or processed for what purpose and to whom they may be or have been disclosed. We promise to respond in most cases to your request within a month of receiving your written request and in some cases may be permitted to charge a fee. In certain limited circumstances, we are entitled to refuse your request.

If you believe that any of your personal details, which we are processing, are inaccurate or incorrect please contact us immediately. Enquiries should be addressed to Customer Relations Department, Celebrity Cruises, Building 3, The Heights Brooklands Weybridge Surrey KT13 ONY Email customerrelationsuk@celebritvcruises.cor

#### CCTV (Closed Circuit Television)

We use CCTV to monitor images on all Celebrity Cruises<sup>®</sup> ships for the purpose of crime prevention and the safety of our guests We store these images for a short time in case they are needed by investigative authorities. For further information please contact Celebrity Cruises.

#### Company Information

Celebrity Cruises Inc. doing business as Celebrity Cruises is a subsidiary of Royal Caribbean Cruises Ltd. a registered Liberian company with principal place of business at 1050 Caribbean Way, Miami, Florida, (company Number C-59735).

RCL Cruises Ltd is an English company with its registered office address at Building 3. The Heights, Brooklands, Weybridge, Surrey KT13 0NY (company Number 07366612).

The General Information & Booking Conditions apply to both on-line and telephone bookings. The current Celebrity Cruises brochure contains all available standard cruise only and fly cruise packages as of this date and replaces all previous editions whilst the website celebritycruises.co.uk always contains the most up to date cruise only and fly cruise products available.

We make every effort to ensure the content contained in our brochures and on our website is accurate. While every effort is made to ensure the accuracy of both our brochure and our website content, regrettably errors do occasionally occur from time to time, and information contained in our brochures may have changed since printing. Where there is a price error, we will advise you and give you the opportunity to either pay the correct price or cancel your booking.

Celebrity Cruises AquaClass Celebrity Select Dining Celebrity Escapes, CelebrityLife, Apex, Constellation, Eclipse, Edge, Equinox, Flora, Hot Glass Show, iLounge, Infinity, Millennium, Michael's Club, Qsine, Reflection, SeaPass, Silhouette, Solstice, Summit, Xpedition are trade/service/registered marks of Celebrity Cruises Inc.

Ships registered in Malta and Ecuador.

At Celebrity Cruises, we pride ourselves on the quality of our staff. We may record calls to our call centre for quality and training purposes.

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### \*\* FOR TRAVEL AGENTS ONLY \*\*

#### **Celebrity Central**

www.celebritycentral.co.uk is our easy to use travel agent website. It is a central source of information for Celebrity Cruises which provides you with tools to market and sell cruises with ease and professionalism.

### eDistribution Support Desk

(Travel Agent Automated Booking Tools Support) For password or any other technical assistance with Celebrity Central, Espresso, Airwaves and other automated booking tools, please contact:

Hours: Mon - Fri:	09:00 - 5:30 pm
Phone:	0844 493 2092
E-mail:	automationuk@celebritycruises.com
Calls cost 7p per minute	plus your phone network's access charge.

PAGE	ITINERARY	DURATION	SHIP	DEPAR	RTURE DATES
EUR	OPE				
42	Inaugural Spain & Portugal	8 night cruise	Celebrity Apex <sup>s™</sup>	2020:	Apr 5
43	UK, Spain, Portugal & France	10 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	May 10
44	Northern Europe Capital Cities	10 night cruise	Celebrity Apex <sup>™</sup>	2020:	Apr 13
45	Northern Europe Capital Cities	10 night cruise	Celebrity Apex <sup>™</sup>	2020:	Apr 23
45	Norwegian Fjords	7 night cruise	Celebrity Apex <sup>™</sup>	2020:	May 3
46	Spain, France & Italy	7 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Jun 6, 20 • Jul 4, 18 • Aug 1, 15
46	Spain, France & Italy	10 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	May 20
47	Spain, France & Italian Riviera	8 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Aug 29
47	Spain, France & Italian Riviera	10 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Sep 6
47	Spain, France & Italian Riviera	12 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Sep 16, 28 • Oct 10
48	Italy, France, Monaco & Spain	7 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	May 30 • Jun 13, 27 • Jul 11, 25 • Aug 8, 22
48	Italy & Best of Greek Islands	10 night fly/cruise	Celebrity Edge®	2020:	May 15 • Jun 5, 26 • Jul 17 • Aug 7, 28 Sep 18 • Oct 9
49	Italy, Croatia & Montenegro	11 night fly/cruise	Celebrity Edge®	2020:	May 4 • Jun 15 • Oct 19
49	Italy, Malta & Best of Greece	11 night fly/cruise	Celebrity Edge®	2020:	May 25 • Jul 6, 27 • Aug 17 • Sep 7, 28
CAR	IBBEAN				-
50	Mexico, Key West & Grand Cayman	9 night fly/cruise	Celebrity Edge®	2020:	Jan 4, 18 • Feb 1, 15, 29 • Mar 14, 28 • Apr 11 Nov 28 • Dec 12, 26
				2021:	Jan 9, 23 • Feb 6, 20 • Mar 6, 20 • Apr 3, 17
50	Mexico, Key West & Grand Cayman	9 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Nov 6, 20 • Dec 4, 18
				2021:	Jan 1, 15, 29 • Feb 12, 26 • Mar 12, 26 • Apr 9, 23
51	Puerto Rico, St. Thomas & St. Maarten	9 night fly/cruise	Celebrity Edge®	2020:	Jan 11, 25 • Feb 8, 22 • Mar 7, 21 • Apr 4 Nov 21 • Dec 5, 19
				2021:	Jan 2, 16, 30 • Feb 13, 27 • Mar 13, 27 • Apr 10, 24
51	Puerto Rico, St. Thomas & St. Kitts	9 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Nov 13, 27 • Dec 11, 25
				2021:	Jan 8, 22 • Feb 5, 19 • Mar 5, 19 • Apr 2, 16
52	Aruba, Bonaire & Curaçao	11 night fly/cruise	Celebrity Edge®	2020:	Nov 5, 12
				2021:	Jan 28 • Feb 18 • Mar 11 • Apr 1
TRA	NSATLANTIC	·	· · · · · · · · · · · · · · · · · · ·		·
52	Spain, Italy & Tenerife Transatlantic	16 night fly/cruise	Celebrity Edge®	2020:	Apr 18
53	Spain, Portugal & Azores Transatlantic	15 night fly/cruise	Celebrity Apex <sup>™</sup>	2020:	Oct 22
53	Spain, Italy & Tenerife Transatlantic	15 night fly/cruise	Celebrity Edge®	2020:	Oct 30